HAMILTON COUNTY SHERIFF'S OFFICE

2014 ANNUAL REPORT



"COMMITMENT TO EXCELLENCE FOR ALL CITIZENS

WITH FAIR AND EQUITABLE PERFORMANCE"



JIM HAMMOND, SHERIFF

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The Mission, Vision, and Core Values Of

The Hamilton County Sheriff's Office

MISSION STATEMENT

"Commitment to Excellence for All Citizens with Fair and Equitable Performance"

VISION

To *be*come *"THE PREMIER LAW ENFORCEMENT AGENCY IN TENNESSEE"* through the pursuit of professional excellence and partnerships with our community maintaining a high quality of life through collaborative problem solving.

INTEGRITY

We pledge to maintain a strong sense of honesty, morality, and ethical character.

HONESTY

We pledge to always be truthful, sincere, upright, and decent.

CHARACTER

We pledge to maintain the highest ethical standards and honorable personal qualities, serving as role models for our youth, our community, and our profession.

A Message from Jim Hammond, Sheriff

The year 2014 has again brought new challenges, and hence, more opportunities for the Hamilton County Sheriff's Office to improve services to the citizens of Hamilton County. These were accomplished in combination with funding from the county commission and under the watchful eyes of the Civil Service Board and the Commission on Accreditation for Law Enforcement Agencies (C.A.L.E.A.). Among some of the more notable achievements within our agency last year were:



Our Patrol Division was granted a new Mine-Resistant Ambush Protected (M.R.A.P.) unit valued at over \$800,000 which was acquired from the U.S. Government at no cost to our agency. It will be used when needed as an armored protection vehicle for our S.W.A.T. deployments and to safely rescue victims during critical incidents. Also, I must give credit to our small motor fleet staff who keeps all our vehicles running efficiently while they rack up hundreds of thousands of miles annually. This is critical for officer safety and citizen support.

Patrol was also engaged in an incident command exercise during T.V.A.'s Sequoyah Nuclear recertification. Our agency scored high remarks from F.E.M.A. evaluators.

Our Traffic Division continues to provide a valuable service to our citizens working traffic accidents throughout the county, providing escorts for funerals and monitoring speeders manually and electronically. Also, Traffic's Drug Take Back program was able to take 903 pounds of old and unused prescriptions off the streets last year and away from landfills and sewage systems.

In late 2013, we obtained a one million dollar, three-year grant from the federal Justice Department's Community Oriented Policing Services (C.O.P.S.) with some matching funds from Hamilton County government. Last year these combined funds enabled our agency to recruit, train and deploy eight new School Resource Officers bringing our staff of S.R.O.s to 26. This still leaves, however, eight middle, middle/high and high schools with no S.R.O.s right now.

Our Criminal Investigative Division (C.I.D.), in collaboration with the District Attorney's office and the Chattanooga Police Department, created a Cold Case Unit which is focusing on unsolved homicide cases throughout Hamilton County. Many of our citizens are looking for closure and justice. This division stays on the cutting edge of training, technology and professionalism.

Our Information Technology Division (I.T.) worked diligently to install a new telephone system for the jail which will greatly benefit inmates, their families and jail personnel. They upgraded all our Patrol laptops, and installed 25 more in-car cameras. In all, these specialists have either installed, replaced, or repaired hundreds of pieces of electronic equipment for our agency.

Our Training Division implemented Scenario-Based Training in 2014 which has proven to be the most realistic and innovative training we have ever had. This division has raised the bar with their training, and last year invested more time in "specialized training," i.e. phone and camera technology, domestic terrorism, domestic violence and drug enforcement.

Our Crisis Intervention Team (C.I.T.) Division finished out the year with a reduction in the calls received compared to the previous year. This is a very good sign among law enforcement and the mental health community as it reflects our collaborative efforts to address the issues affecting the mentally ill. Another sign that C.I.T. is truly working is in jail diversion where only two percent of all mental health calls for service responded in criminal arrests. An added positive indication is there were no injuries to responding officers and no consumers who sustained injuries while law enforcement was on the scene. So far, over 280 officers have been trained by the Hamilton County/City of Chattanooga C.I.T. program since its inception in 2009. They represent 21 law enforcement agencies in 4 states.

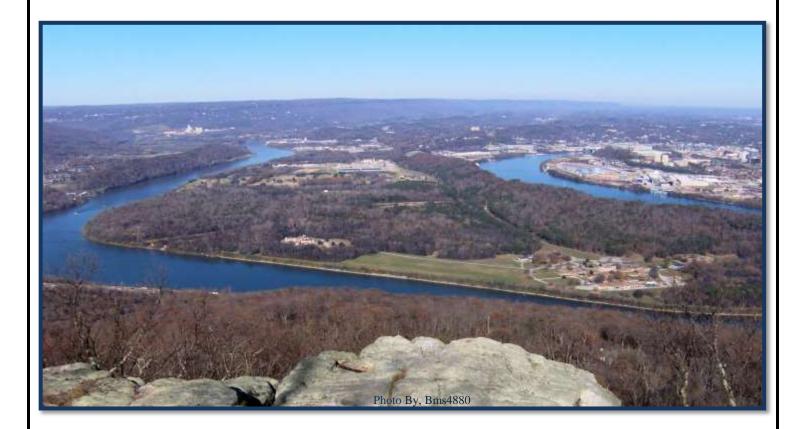
Our Corrections Division added eight additional deputies to their staff level. This division has had to endure a critical shortage of deputies for several years. The Jail has transitioned to commissary kiosks managed by the Blind Vendor Association for the inmates. This enables the inmates to purchase store items on line from their cells and permits them to file all their service requests, i.e. grievances, legal help and etc. on line. The new system also allows the inmates' families and friends to deposit money on their accounts on line and through kiosk machines located in the jail lobby. These are just a few of the many projects and achievements our agency has worked on over the past year collectively with the normal operations of a \$30 million dollar law enforcement agency dedicated to the safety and security of the citizens of Hamilton County. Our workforce of over 425, including our Reserve officers, continually seeks for ways to better serve and protect our citizens with new and vital technology, specialized training for leadership and innovative ways in which citizens and law enforcement can work together. (We now have over 200 active Neighborhood Watch groups.)

Unfortunately, since the downward trend in the economy began several years ago, our agency, like many others, has seen its share of budget uncertainties. This required us to cut back on some of our proposed training, equipment and capital needs. Also, the expanding demographics of the unincorporated areas of Hamilton County continue to impact the need for additional personnel and more focused training. I applaud our command staff and supervisors and all our employees who have worked tirelessly to "make things work" for our agency last year.

Yes, 2014 presented our agency with a lot of new challenges – and these have provided us with new opportunities to increase our level of learning and training while developing the men and women of our agency to better serve by "Putting Our Citizens First." Let me assure you that those serving here are dedicated to our mission statement of being *committed to excellence for all citizens with fair and equitable performance*. That will never change.

"HOME SWEET HOME" HAMILTON COUNTY

Hamilton County was formed on October 25, 1819 from portions of Rhea County and Indian land. It was named after Alexander Hamilton, an officer in the American Revolutionary War, member of the Continental Congress, the first US Secretary of Treasury, and one of the founding fathers of the United States.



Founded 1819

Population 348,673 (2013)

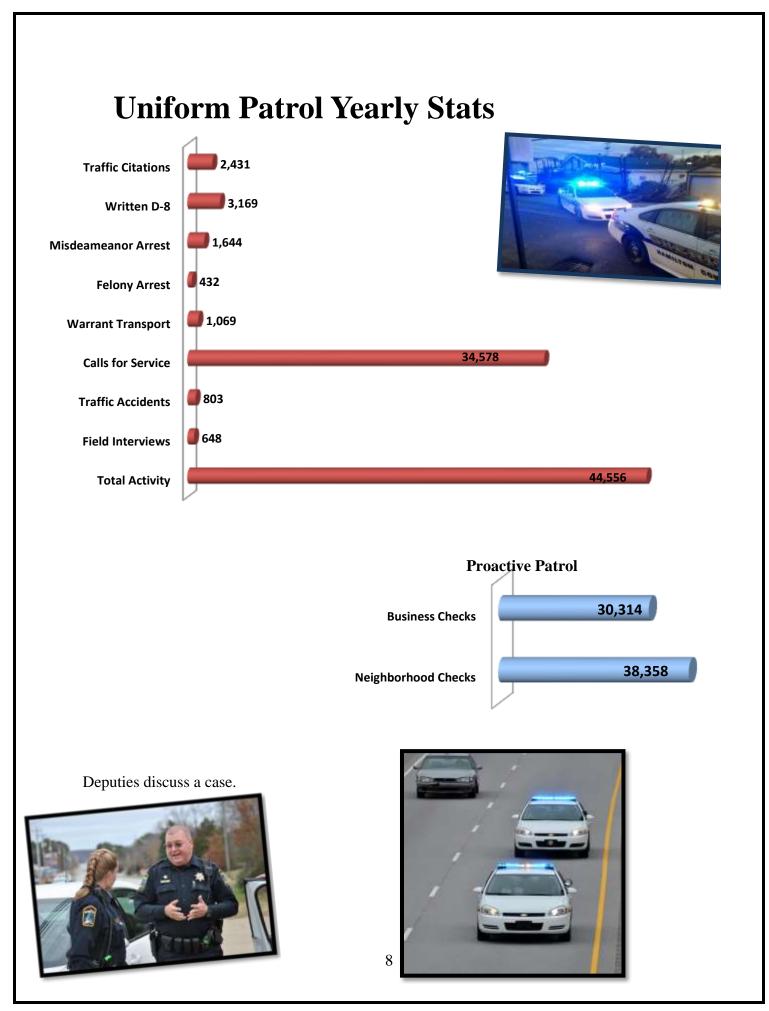
Area: 576 Sq. Miles

UNIFORMED SERVICES

2014 REPORT



CAPTAIN LYNN TRIPLETT



Patrol Division consist of four teams; Alpha, Bravo, Charlie and Delta. These teams work 365 days a year, 24 hours a day to provide law enforcement services to citizens and visitors of Hamilton County.

ALPHA TEAM - Lieutenant Robert Starnes

Alpha Team Patrol East West Total **Traffic Citations** 336 456 792 Written D8 356 228 584 **Misdemeanor Arrest** 156 167 323 **Felony Arrest** 43 47 90 Warrant Transport 78 131 209 **Calls for Service** 2,818 2,019 4,837 **Traffic Accidents** 114 144 258 **Field Interviews** 94 56 150 **Total Service Activity** 3,303 2,564 5,867 **Total Activity** 3,995 3,248 7,243 \$30,232.00 \$33,125.00 \$63,357.00 **Recovered Stolen Property Business Checks** 4,256 4,214 8,470 **Neighborhood Checks** 4.088 4,390 8,478

The following is a summary for Alpha Team 2014 activities.

BRAVO TEAM – Lieutenant Doug Wilson

The following is a summary for Bravo Team 2014 activities.

PATROL	East	West	Total
Traffic Citations	503	211	714
Written D8	767	302	1,069
Misdemeanor Arrest	494	227	721
Felony Arrest	92	48	140
Warrant Transport	230	163	393
Calls for Service	6,021	4,095	10,116
Traffic Accidents	69	76	145
Field Interviews	149	87	236
Total Service Activity	7,055	4,696	11,751
Total Activity	8,325	5,209	13,534
Business Checks	4,762	4,152	8,914
Neighborhood Checks	6,274	6,130	12,404

CHARLIE TEAM – Lieutenant Mark King

. Delta Team Patrol	East	West	Total
Traffic Citations	126	149	275
Written D8	281	236	792
Misdemeanor Arrest	70	75	145
Felony Arrest	35	36	71
Warrant Transport	69	63	132
Calls for Service	5,153	4,204	9,357
Traffic Accidents	105	126	231
Field Interviews	63	52	115
Total Service Activity	5,495	4,556	10,051
Total Activity	5,902	4,941	10,843
Business Checks	3,375	1,972	5,347
Neighborhood Checks	3,914	3,222	7,136

The following is a summary for Delta Team 2014 activities

DELTA TEAM – Lieutenant Ricky Jones

The following is a summary of Delta Team 2014 activities.

PATROL	East	West	Total
Traffic Citations	225	425	650
Written D8	251	473	724
Misdemeanor Arrest	266	189	455
Felony Arrest	79	52	131
Warrant Transport	182	153	335
Calls for Service	6,147	4,121	10,268
Traffic Accidents	98	71	169
Field Interviews	96	21	147
Total Service Activity	6922	4639	11,561
Total Activity	7,399	5,537	12,936
Business Checks	4,859	2,724	7,583
Neighborhood Checks	6,671	3,669	10,340

Patrol totals for 2014 by team 25,000 21,556 19,88<mark>6</mark> 20,000 18,218 **1**4233 15,000 ALPHA BRAVO 10,119 9,566 CHARLIE 9,387 10,000 8,459 DELTA 5,000 2,884 3,361 2,189 970 887 471 512 390 0 DISTRICT PATROL **CALLS FOR SERVICE TRAFFIC STOPS ACTUAL ARRESTS**

Patrol Commendations 2014

Commendations:

- February 2014, Sgt. Max Johnson & Deputy Roistacher were presented a challenge coin for solving a business burglary in Middle Valley.
- October 2014, Deputy Larry Robbins was put in for a challenge coin for solving several burglaries in September and October 2014, which four (4) suspects were arrested.
- Deputy Kevin Floyd was promoted to Corporal and transferred to Bravo East.
- Deputy Ronnie Day completed CIT training.
- Deputy Wayne Haines
- Deputy Marie Willerson
- Deputy Jeremy Wright
- Deputy Adam Patterson
- Deputy Eric Baxter

Goals and Objectives 2015:

- Provide the best of services to citizens and visitors of Hamilton County.
- Become more pro-active
- Maintain partnerships within the community.
- Improve communications and interactions with citizens.

SCHOOL RESOURCE OFFICER TEAM

This report contains the review of the past year for the School Resource Officer Division. Many things have occurred that have made an impact on the agency, the schools, the students and the community as a whole.

Summary of Year:

The Hamilton County Sheriff's Office currently has deputies assigned to 24 campuses within the Hamilton County School District. These deputies were all trained as a School Resource Officer, hereinafter referred to as an SRO, and each possesses the knowledge necessary to implement the School Resource Officer Program within the schools. The deputies were instructed to incorporate

the SRO Triad plus 1 approach into their daily activities on campus. The Triad plus 1 concept involves the deputy performing functions in law enforcement, life advisory sessions, being guest educators within the classroom, and serving as a role model for the students. This year we continued to have additional personnel with the two Chattanooga Police Department officers assigned to the unit on special assignment. One officer was assigned as a partner to an HCSO deputy at Brainerd High School and the officer at Howard High School. The officers typically work alongside their partners, each trained to incorporate the SRO concept in the same manner.



This report contains the performance statistics as well as detailed information on different types of actions taken by the deputies over the past year. You will find information regarding various types of arrests or criminal charges filed with Juvenile Court, different advisory session topics, and a variety of classroom lecture topics that the deputies performed.



Officer Parker assisting students with court information at Brainerd High School

Although the majority of time most school campuses function primarily as the learning environment intended, criminal activity does occur. The deputies assigned to these campuses have been tasked with not only filing a report on these activities, but they also have investigated them to an end of either suspending the investigation due to no available evidence, clearing the cases exceptionally due to victims deciding not to prosecute, or by making an arrest or the filing of criminal charges with the courts. The deputies have cleared a number of cases by the filing of criminal charges as Citations in Lieu of Arrest, as well as Misdemeanor and Felony Arrests where subjects were actually transported to the Juvenile Detention Unit. Additionally, the deputies also made several contacts with students involved in criminal activity that were cleared by their being handled within the department as a Juvenile Arrest with No Custody. This method gave the students an opportunity to serve an alternative punishment in an attempt to avoid criminal charges and gain a better understanding of their expected behavior.

The students were assigned community service tasks such as painting, trash pickup, as well as submitting research papers on the offense in which they were found to have been responsible for committing. The types of offenses students charged with have been: Tobacco Citations; Possession of Controlled Substances on School Grounds; Alcohol Use or Possession Violations; Weapons Law Violations (handguns, knives and brass knuckles); Simple, Domestic, and Aggravated Assault; Disorderly Conduct due to fighting or creating disturbances on campus without cooperating with administrators or deputies; and Theft. The deputies typically filed petitions with Juvenile Court instead of transporting every subject in an attempt to remain on campus and be available for any other circumstances.



Deputy Pickens planning a DUI Mock Crash for prom season at Sale Creek Middle High School

The deputies have been responsible for participating in additional activities on campus that would ordinarily be outside the normal actions of a law enforcement officer in any other assignment. These are the vital components of the Triad plus 1 concept to include life advising sessions with students, parents, faculty, and other staff members. They also must attend special events during and after school hours, participate in club or organizational activities, and make classroom presentations that are law enforcement

related.

Some of the topics that have been discussed during the advising sessions have been bullying issues, dating problems, concerns with problems at home between parents and children, and many discussions about driving issues and those looking for advice in dealing with difficult situations of professional or personal issues.



Deputy Edwards conducting a lecture at Tyner High Academy

The deputies have attended club and organization activities on campus that include student counsel and honor society meetings, addressed P.T.S.A. groups as guest speakers, attended safety committee team sessions to discuss concerns on campus as well planning for safety drills, sat in on faculty meetings as a participating member of the school staff. They also have attended athletic events such as football, basketball, wrestling, and volleyball games. There has been school dances and field trips attended as chaperones and open house functions to meet parents and students.

Many classroom lectures have been conducted this past year, with new topics being explored by various deputies. Presentations dealing with law enforcement issues such as Searches and Seizures, Driving under the Influence and Driving Safety, Drug and Tobacco Use, and Fingerprinting and Forensic Investigations are just a few. Other topics have been Internet and On-line Predator Safety, Safety Drill Procedures, Bullying and Violence, and Setting Career and Life Goals. Many of these lectures have provided valuable information to the young people within our community that might not have ever heard the information that they can utilize throughout their days as a student, and on into adulthood.

The activity level of the deputies on the school campuses is at the level that was expected when considering the populations of the various student bodies. Some deputies have shown more law enforcement actions, and others have participated more in the classroom and advisory roles. This is a normal example of activity by an SRO under these circumstances, and as the SRO Unit grows there will continue to be a wide range of varied activities and actions submitted by the deputies.



SRO Willerson talks with Students at Lookout Valley Middle/High

The deputies from the Hamilton County Sheriff's Office assigned to the area schools have risen up to the challenge of rebuilding the necessary relationships with our students, parents, faculty members, and the community. These relationships through the SRO Triad plus 1 concept have already made a valuable impact on the lives the deputies have encountered. It is the intention of the Hamilton County Sheriff's Office's SRO Unit to expand on the work already conducted, and to continue these efforts towards building a SRO Program that all members of the Sheriff's Office and the Community of Hamilton County can be

proud of and can help ensure the futures of our children. It is recommended that the program continue in the direction already established, but with consideration of meeting those personnel needs previously stated.

Significant Events:

The SRO Unit has accomplished many different events, but a few stand out. One is Hixson High School winning first place in Tennessee as a first time participant in the Battle of the Belt completion among all trauma centers across our state. Additionally, the beginning of the archery programs among several schools has created a new opportunity for students that are not traditional athletes become a part of an activity that they can learn about themselves and about team work. The new SROs added this year in August has also revitalized the other SROs and created a spirit of energy among all involved.

Shift Operational Impact:

Although the number of SROs assigned to the Unit has decreased over the past two years, the work performed by the remaining personnel has maintained a standard set in the past and the SROs continue to employ the Triad + 1 concept with great effort.

SRO Team	Total
Annual Days	497
Comp Days	514
Bereavement Days	15
Flex	0
Sick Days	30
On Job Injury Days	0
Military Leave Days	0
Holiday	192
Suspension	0
Training	136
Total Days	1,384

SRO - PATROL	Total
Assist School Staff	4,322
Call For Service	619
Citation In lieu of Arrest	160
Felony Arrest	11
Juvenile Arrest – No Custody	31
Misdemeanor Arrest	87
Warrant Transport	28
Assaults	54
Fights	92
Drug Offense	88
Weapon Offenses	32
Gang Activity	47
Conflict Resolution	359
Faculty Advisory	3,632
Parent Advisory	2,276
Student Advisory	6,012
Class Presentation	1,829
Club/Organization Activity	475
Special Event Attended	1,041
Total Activity	21,195

Commendations:

The SROs had a team of deputies that assisted Sergeant Merkle in performing Safety Assessments of all elementary and secondary schools in the public school district, as well as the Central Office facility on Hickory Valley Road. Four private schools within the Seventh Day Adventist education group were also assessed. The job was initiated in the spring of 2013 and was completed the past fall.

Goals & Objectives:

There are needs for the SRO Unit that still remain to be met. There are eight secondary school campuses with vacancies or still without an SRO ever being assigned. These vary from middle schools with grades 6 through 8, high schools with grades 9 through 12, and some middle/high schools with grades 6 through 12 represented. The agency received a federal COPS grant to assist in replacing previous SROs missing due to manpower shortages. It is proposed to introduce two corporals into SRO in the future.

Following the tragedy at Sandy Hook Elementary School in Connecticut, several elementary school administrators have requested the placement of an SRO on their campuses. This would require an additional minimum of 45 deputies plus supervisors. A trend in budgetary constraints has greatly impacted the SRO Program with manpower shortages, and should be considered when reviewing new requests at the fiscal year end.

INCIDENT COMMAND TEAM

To become fully prepared for major incidents such as natural disasters, acts of terrorism, disease pandemics, chemical spills, and other emergencies the Hamilton County Sheriff's Office trained and placed into service an Incident Command Team (ICT).

Team members are trained to respond across the whole community to prevent, protect against, mitigate, respond to, and recover from the threats and hazards that pose the greatest risk."

Our team plans together, trains together, and responds together with members of the Hamilton County Emergency Management Office, EMS, local fire departments, and other government agencies.

During 2014 the Incident Command Team participated in a drill conducted at the Sequoyah Nuclear Plant. The graded exercise was attended by F.E.M.A, T.E.M.A., and The Nuclear Regulatory Commission.

Participants from TVA, Hamilton County Emergency Management, THP, and Hamilton County 911 were all part of the Incident Command Team during the drill. Members of our team excelled in the reviews offered by F.E.M.A.







Photos from the TVA Drill

When disaster strikes the Hamilton County Sheriff's Office is prepared!

S.W.A.T.

On 03-24-2014 the SWAT team executed a high risk warrant service for the narcotics division and several federal agencies. The warrant was for methamphetamine with the suspect being a high risk threat. The team made entry and took the suspect into custody without incident.



- SWAT staged at an undisclosed location during the court house protest with the Nazi rally. The team was prepared in the event extra support was needed. The team was not needed for the rally and returned to active status shortly after the rally.
- The SWAT team received a new MRAP armored vehicle on May 29th. The truck was obtained through LESO military surplus. The vehicle will add a major capability to the team. The truck will be redesigned for logistics and appearance. Training, policy and operational procedures are being structured prior to deployment of the vehicle.



- On 04-10-14 the Hamilton County Sheriff's Office SWAT team executed a high risk arrest warrant at 3419 Elder Mountain Rd. for a suspect involved in a homicide investigation. The suspect was Dereck Morse a W/M age 19 and was believed to be stay with a friend at the Elder Mountain Road address. Suspect was apprehended without incident.
- Lt. King and Sgt. Maupin met with representatives with the Nuclear Regulatory Commission and discussed the response that is in place for tactical assets and present capabilities of our agencies Swat team.
- SWAT conducted 12 regular scheduled training days in 2014. Live fire drills and weapons qualifications were covered. Physical Fitness training qualifications were conducted. The team trained in explosive breeching and tactical entries. The team also covered several training evolutions in water operations in warm and cold water. The team specifically covered cold water operations due to the responsibility of Sequoyah Nuclear Facility and the possible approach that might be utilized by water in the event of a threat.



Operators spent a 45 minute time evolution in 42 degree water while working in the cold water mustang suits. This training gives the SWAT officers the knowledge to know and understand that our call response could involve a cold water approach and that it is survivable just not enjoyable.



Warm weather beach landing from the Zodiacs with silent approach techniques

The Hamilton County Sheriff's Office received an armored vehicle in May 2014, to be utilized as a ballistic platform for high risk incidents. The vehicle was obtained from the military as a surplus item at no cost to our agency. This armored mobile unit increases the survival of the operators while in a high risk position and can facilitate the rescue of individuals that have been injured.



Dr. Jim Creel announced The University of Tennessee College of Medicine EMS Fellowship in 2014. The fellowship will combine numerous resources within Hamilton County related to public safety. The Hamilton County SWAT Team will be facilitating the tactical medical ingredient. This will bridge a continuous interaction with other specialized areas of response to critical incidents.



The Hamilton County Sheriff's Office SWAT Team will play a vital role with the EMS Fellowship as the Tactical Medical Pre-Hospital Response to critical incidents.

HOSTAGE NEGOTIATIONS TEAM

The team is comprised of 16 men and women of the sheriff's office, who expressed the desire to become a team member, went through the screening process and were accepted by members to be on the team. During incidents of potential suicide, barricaded gunmen, hostage taker, or extremely emotional circumstance causing a person's thinking to be clouded and confused we are there to stabilize emotions and mitigate potentially lethal situations.

All members of the team are F.B.I. Trained to conduct negotiations and accept the responsibility very seriously.

Monthly training sessions are scheduled throughout the year to maintain proficiency. When training with scenarios one or two members play the part of the suspect in order to make it real for the team members that are conducting negotiations. During 2014 training was introduced in "CAPTURING Telephones," both land line and cell phones. Many times this process assists in controlling unwanted, incoming and outgoing calls and interruptions during negotiations.



Setting up the rescue phone and equipment



EXPLORER PROGRAM POST 2070

The Hamilton County Sheriff's Office Explorer Post is under the direction of Captain Lynn Triplett. Associate advisors are Sergeant Chris Harvey, Deputy Sheriff Jason Smith, Sergeant Greg Carson and Records Clerk Caitlyn Mattux.

The post is comprised of youth ranging from 14-21 years of age. Currently there are 15 members in the post. Each member must maintain a 2.5 grade point average to participate in activities outside of regular scheduled meetings.

The post meets every other Thursday of each month. During the meeting the members of the post are exposed to all facets of law enforcement to include but not limited to domestic violence, traffic stops, building searches etc...



Training on search techniques

The post also has two department sponsored camping trips each year. The trips are taken at different state parks. During the camping trips the members are given instruction on man tracking, stealth movement and survival. The trips are taken during fall and spring breaks as to not interfere with school.



There is a competition held in Gatlinburg, Tennessee known as Winterfest. This competition is designed to allow the members from posts all across the nation to show off their skills in the different areas of law enforcement. The Hamilton County Sheriff's Office Explorer Post is currently preparing for this contest to be held in February 2016.

Cuffing techniques

HONOR GUARD

The Hamilton County Sheriff's Honor Guard is an elite team of deputies who have taken the initiative to be a part of a highly proficient ceremonial unit which represents the men and women of the Sheriff's Office in local and national events.



Hamilton County Sheriff's Office, Chattanooga Police Combined Honor Guard at the 2014 Law Enforcement Memorial Service



In 2014, the unit had 8 scheduled training dates and 2 specially called training dates to prepare for upcoming ceremonies. The unit participated in 6 local ceremonies in 2014. Members of the unit also travelled to Washington D.C. in May to attend and participate in the National Law Enforcement Officer's Memorial. While in Washington, five members had the honor and privilege to participate in a ceremony with the Secretary of Homeland Security and the Attorney General by request of the Memorial Foundation. (These members are tentatively scheduled to participate again in 2015)

Personnel:

This unit currently has only six (6) personnel assigned, after losing another member to a career change. This manpower shortage is detrimental to the success of the team and our mission. Plans are under way to fill three to five vacancies before summer of 2015, which will place the staffing at a number more acceptable to perform large scale ceremonies.

FIELD TRAINING AND EVALUATION PROGRAM 2014

The F.T.O. Program is designed to provide new deputies assigned to the Patrol Division a regimented, on the job training curriculum before they are assigned to solo duties. Through positive reinforcement, specialized training and shadowing by other deputies trained to teach in the field, we are able to produce highly efficient and skilled law enforcement professionals.

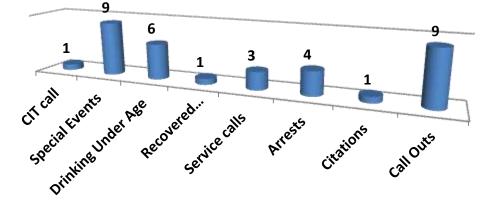
For 2014, nine (9) new Patrol deputies were assigned to the program after either completing the Tennessee Law Enforcement Academy or being hired as lateral transfers from other law enforcement agencies. Two of the basic recruits assigned in 2013 are scheduled to complete the program in April 2014.

No new FTOs were selected and trained for 2014. We anticipate selecting between four and eight new field trainers in 2015. There was one FTO who was promoted or re-assigned to another division in 2014 and will no longer actively participate in the training of new recruits unless there is a critical shortage.

The goal for 2015 is to provide quality field based training to newly selected Patrol deputies. We anticipate a larger number of personnel assigned for training this calendar year due to a high number of recent retirements and promotions.

MARINE DIVISION

STATISTICS



- The Marine division assisted Tennessee Wildlife Resources Agency with several boat crashes.
- We worked several marine events to include Riverbend Festival, July 4th holiday, Labor and Memorial Day weekends.
- We also worked the "Chattanooga Head Race" and "The Head of the Hooch Race" on the Chattanooga River Front.
- The Marine Division also added 5 deputies to the unit for a total of 10.
- We were able to get some training in through the summer and hopefully we will be able to do more training in the 2015 calendar year.



• The Marine Division applied for the Home-Port grant and was able to secure some funds for the Dive Team.

Motor-Fleet

Motor Pool facilities located at the west sector offices 6233 Dayton Blvd.

The Hamilton County Sheriff's Office employs two full time mechanics to oversee the maintenance of a fleet in excess of 200 police cars, motorcycles, trucks, vans, and boats. These two men do oil changes, general maintenance and repair, installation and removal of equipment placed into the vehicles and everything in between to include mounting snow tires and other equipment during bad weather.

- Motor-Fleet completed 2234 service tickets.
- Added 38 new patrol vehicles
- 30 vehicles were removed from the fleet
- 1 van was added for the Hostage Negotiations Team
- 42 In-house crash reports
- Haz-Mat moved into their new building which freed up 2 additional bays for motor-pool.
- 2014 saw a recall for most of our GM fleet for the ignition switches.
- We handled 2 snow events (changed tires)





Mechanics Johnny Fields and Daric Butler

TRAFFIC DIVISION

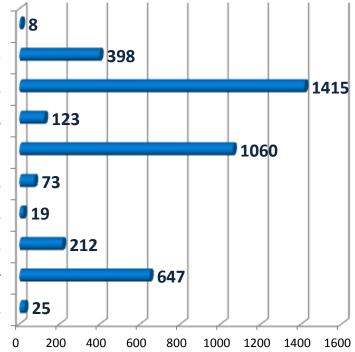
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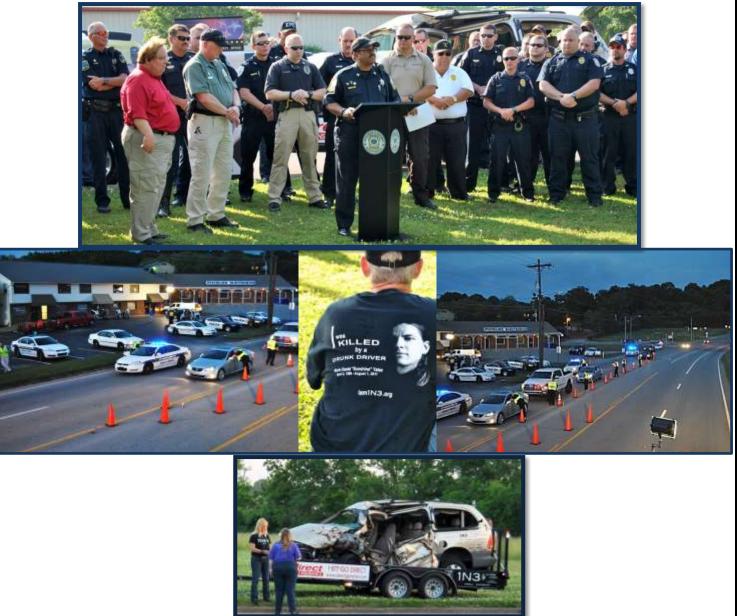


Traffic Annual Report January 1, – December 31, 2014

FATAL CRASHESCRASHES INVESTIGATEDREVIEWED CRASH REPORTSESCORTSTRAFFIC STOPSHIT AND RUN INVESTIGATIONSSPECIAL ASSIGNMENTSFOLLOW UP INVESTIGATIONSCALLS FOR SERVICE AND SUPPORTCRASH RECONSTRUCTIONS25



HANDS ACROSS THE BORDER 2014



Several times during the year, the Hamilton County Sheriff's Office works with the Governor's Highway Safety Office conducting DUI checkpoints. Officers and deputies from Alabama, Georgia and Tennessee participate.

Crisis Intervention Team

2014 Annual Report



Report Prepared by;

Wanda Mays

Crisis Intervention Team Manager



The Hamilton County/Chattanooga Crisis Intervention Team (CIT) program is innovative, proactive law enforcement based approach to addressing issues surrounding the treatment of persons with mental health issues.

It is an effective partnership between law enforcement, the mental health community, consumers and consumer advocates that trains and equips officers to respond effectively to individuals with mental illness (consumers). CIT provides an avenue for treatment instead of incarceration for consumers. This is done at little risk to public safety and it improves outcomes for both consumers and for the law enforcement officers who interact with them during crises.

The Memphis Police Department is known for setting a standard of excellence with respect to the treatment of individuals with mental illness. They established the first Crisis Intervention Team in 1988. The Hamilton County/Chattanooga Crisis Intervention Team (CIT) program was established in 2009 with direct assistance from Memphis Police Department and The University of Memphis. CIT Training is designed to educate and prepare officers who come into contact with people who may be experiencing a mental health crisis. CIT Officers are trained to deescalate a crisis on the scene or to make the decision to transport for an evaluation. Because of the 40-hour CIT training, the specialized group of CIT officers has the ability to understand and relate to what the person in crisis is going through. They have established working relationships with mental health agencies and hospitals, and they are able to get people the help they need.

In recent years, mental health agencies and programs have increasingly felt devastating blows to their budgets, and there have been far too many tragic incidents where speculation of mental illness has been at the forefront of media attention and in conversations around the world. The CIT program prepares, educates, and trains officers to recognize signs and symptoms of mental illnesses. Law enforcement officers are increasingly coming into contact with those who may be experiencing a mental health crisis. The CIT Training program provides information to assist officers in knowing what to do and who to contact.

For the year 2014, there were three 40-hour CIT Schools. The 2014 Annual Report will review the statistics submitted by CIT Trained Officers from the Hamilton County Sheriff's Office. This report offers information about the CIT program.

CIT Curriculum

The curriculum is a 40-hour week of intense training provided by volunteer mental health professionals, advocates and seasoned CIT Officers. The training consists of classroom lectures, visits to various mental health facilities and group homes where consumers lead discussions, scenario based de-escalation skills and training using role play exercises. The training is to ensure law enforcement awareness of mental health resources and to address attitudes and stigma regarding mental illness. The CIT training includes the following blocks of instruction:

- Introduction of Clinical Issues
- Psychotropic Medication and Side Effects
- Hearing Distressing Voices Simulation
- Substance Abuse and Co-occurring Disorders
- Post-Traumatic Stress Disorders
- Alzheimer's and Dementia
- Legal Issues and Mental Health Law
- Traumatic Brain Injury
- Borderline and Other Personality Disorders
- Community Resources, including training on assessing and requesting crisis services
- Family and Consumer Perspectives
- Verbal Techniques and Intervention Strategies

The 40-hour training is submitted and approved by the Tennessee Peace Officer Standards and Training (POST) Commission.

This training would not be possible without the strong support from all stakeholders. Instructors used during training in 2014 included subject matter experts from Parkridge Valley Hospital, Moccasin Bend Mental Health Institute, CADAS, Orange Grove Center, Chattanooga Community Kitchen, AIM Center, Walden Group Home, Volunteer Behavioral Health, Department of Veterans Affairs, Pine Ridge Treatment Center, Alzheimer's Association, NAMI, Chattanooga Autism Center, Youth Villages, Siskin Rehabilitation Hospital and many others.

40-Hour CIT Class

The first CIT School of 2014 was conducted at the University of Tennessee at Chattanooga and hosted by UTC Police Department from March 10–14. The school graduated 21 new CIT Officers. The second class was conducted at Chattanooga State (hosted by Chatt. State Police) from June 23-27. This school graduated 32 new CIT officers. The third CIT class was conducted at the Chattanooga Police Department 9-1-1 Center from October 27-31.



This school graduated 28 new CIT officers. The schools included officers from the following agencies: Hamilton County Sheriff's Office (13), Chattanooga PD (20), Hamilton County 911 (12), Chattanooga State PD (1), East Ridge Police Department (2), CCA Silverdale (6), Catoosa County Sheriff's Office (8), University of Tennessee at Chattanooga (8), Collegedale Police Department (6), Red Bank Police Department (1), Tennessee Highway Patrol (1), Soddy Daisy Police Department (1) and Rhea County Sheriff's Office (2).



CIT Class 2014

<u>CIT Officers Trained to Date</u>

Over **280** officers have been trained by the Hamilton County/ City of Chattanooga CIT program since inception in 2009. They represent 21 law enforcement agencies from 7 counties in 4 states. We expect this number to grow as outreach efforts continue and more department heads recognize the value of providing these skills to those under their command.

Course Evaluations

The CIT program seeks to continually improve the quality of training provided. Students are required to complete anonymous written evaluations and score on a 1 to 10 scale individual blocks of instruction as well as the course as a whole. These evaluations are used by the CIT advisory committee to identify any needed improvements or changes. Overall ratings have consistently been 9.6 and above.

The following data were taken from the combined average score as rated by class participants from the June CIT school.

Crisis Intervention Team

Course Evaluation Summary Class # 2014 – 2 June 23 - 27, 2014

The following was derived from the thirty two (32) evaluations that were completed from class participants. Each participant was ask to score on a scale from one (1) being the lowest to ten (10) being the highest with five (5) being neutral or average.

ASPECT:	Rating:
1. The degree to which you <u>enjoyed</u> this course.	9.72
2. The degree to which the course content agreed with	
Your <u>expectations</u> of the course.	9.84
3. The degree to which <u>class time</u> was used well during	
the course.	9.69
4. The degree to which the course material will be <u>relevant</u>	
to your present duty assignment.	9.78
5. The degree to which the course material is <u>realistically</u>	
adaptable to the resources available in your assignment.	9.56
6. The degree to which you would <u>recommend</u> this job to other	
Officers.	9.97

Note: Scores of greater than 10 were converted to 10 in keeping with a 1-10 scale. About 1/3 of the students noted scores of "10+" or "10++" at some point within their critique.

Select remarks from participants:

This entire course has been invaluable! I have over two decades of experience in law enforcement and believe the information added to my abilities and experience in enhancing them to provide assistance to consumers."

"The PTSD class was very informative to me. I know several combat vets, and I've seen the signs so learning to help them was awesome for me."

"... Law Enforcement has progressed a great deal in the last 30 years to the better. The role playing was very intimidating to me, but this class (all the speakers combined) gave me the tools to succeed. Thank you."

"The site visits were extremely beneficial to this program. You were able to meet consumers, get their perspectives, opinions and views. You can't gain that knowledge through literature. It's truly priceless. That interaction is such a key piece and integral part of this CIT certification."

CIT Reporting

All agencies are encouraged to document their CIT incidents. A CIT form is only used by CIT Officers for reporting on CIT related calls. Forms are not to be used by non-CIT Officers or for non-CIT related calls. Standardized CIT forms are completed and are turned in to the CIT Coordinator for review.

All CIT reports are reviewed monthly by coordinators of the program and the CIT Manager. The statistics are helpful in managing the CIT program and planning for future needs and training.

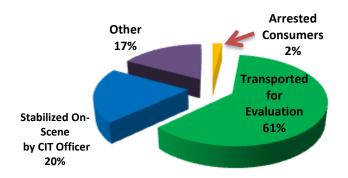
The total number of reports written by CIT Officers with the Hamilton County Sheriff's Office and Hamilton County Corrections for 2014 was one hundred forty-two (142), down from two hundred forty (240) in 2013.

Hamilton County Sheriff's Office - 142 calls for CIT Services

Outcomes

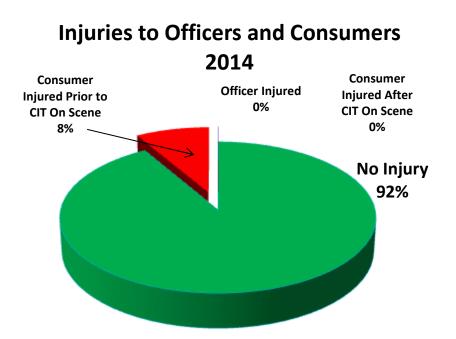
Jail diversion is one objective of CIT; however, there are cases where officers are required by statute or departmental policy to make arrests. These would include cases where violent felonies were committed, cases of domestic abuse, and cases of impaired driving. In most cases, officers have the flexibility to use their professional judgment to decide the best course of action based on the totality of the circumstances. Of one hundred forty-two (142) reports submitted, only three (3) resulted in a consumer being arrested on criminal charges. There were eighty-seven (87) consumers transported for mental health evaluations and twenty-eight (28) consumers stabilized by CIT Officers with no further action taken. Other dispositions would include a current jail inmate placed on suicide precautions or referral to out-patient care which equated to total of twenty-four (24).

CIT DISPOSITIONS



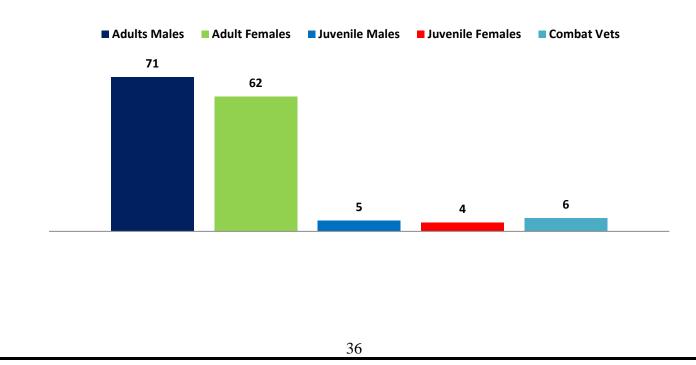
Injuries

Injuries to Officers and Consumers are tracked through CIT Officer Reporting. No officer injuries were reported during CIT Calls in 2014. Twelve (12) consumers were injured prior to police arriving. No consumers sustained injuries while police were on scene. The most common types of injuries to consumers were ingestion of dangerous substances and self-inflicted lacerations.



Demographics

Other information provided from reports included age, gender, and combat veteran status.



CIT Pin

The CIT program has designed CIT pins which officers wear on their uniforms to identify themselves as CIT Officers. Consumers and others from other areas where CIT exists will look for and recognize this CIT Pin and will know that the officer wearing it is CIT trained. CIT Officers wear their pins with pride. The Sheriff's Office also provides a front license plate of the same design to be displayed on the patrol vehicles of their CIT Officers.



<u>CIT Advisory Committee</u>

The CIT Advisory Committee typically meets one time per month to discuss the objectives of CIT. This dedicated committee is instrumental in attaining the goals for all activities of the CIT program. The committee is made up of law enforcement, consumers, advocates, mental health agencies, centers and hospitals.

CIT Awards Banquet

The Second Annual CIT Awards Breakfast Banquet was held August 28, 2014 at the Chattanooga Choo Choo Imperial Ballroom. There were over 200 attendees. The banquet is sponsored by donations from corporate sponsors and mental health agencies and hospitals. The banquet recognizes all CIT Officers and names a CIT Officer of the Year. The public is invited to attend this special occasion. The 2014 CIT Officers of



the Year were Sam Roistacher, Hamilton County Sheriff's Office, and Terry Barnes, Chattanooga Police Department. CIT Officers of the Year receive the opportunity to represent their law enforcement agencies at the annual CIT International Conference. This is at little or no cost to the law enforcement agencies because the mental health community provides for and supports CIT Officers to attend the National Conference on CIT related topics. The 2014 CIT International Conference was held in Monterey, California.

Additional Training

Three hours of mental health training was provided by CIT to all law enforcement personnel of the Hamilton County Sheriff's Office during annual In-Service training.

CIT staff provided mental health In-Service training for Grundy County Sheriff's Department, Rhea County Sheriff's Department, Jasper Police Department, Marion County Sheriff's Department, and Bledsoe County Sheriff's Department.

CIT developed and hosted an "Up Close and Personal" training for Butte, Montana, law enforcement/mental health staff in June. The training included an overview of CIT in Hamilton County (e.g., successes and remaining challenges) and ride-a-longs with HCSO and Chattanooga Police Department.

CIT participates in community meeting with stakeholders to address concerns and issues as they arise. These meeting also provide feedback from the area which is compiled and shared with the Department of Mental Health and Substance Abuse Services.

Policy and Procedure

The HCSO and CPD have developed policies and procedures to support CIT. These policies and procedures were developed to assist officers and to assure that CIT officers are dispatched, when available, to mental health calls. It also enables CIT trained officers to take the lead when intervening in mental health crises. Several agencies have established and adjusted their policy in responding to referrals from CIT trained law enforcement officers.

Summary

The CIT program will continue to accomplish the goals of decreasing the incarceration of nonviolent individuals with mental illness from the jails, decreasing officer, consumer and civilian injuries and decreasing the use of force and SWAT callouts. The focus will remain on increasing the number of specialized CIT Officers, increasing the number of transports for psychiatric evaluations when necessary, increasing the amount of crises that are stabilized by the techniques and practices of CIT Officers and providing ongoing training for all CIT Officers. The techniques CIT Officers learn are proven to work and have saved lives.

The Hamilton County/Chattanooga CIT program is making a difference in the lives of those we serve. Several mass casualty tragedies across the country during 2014 have brought the subject of mental illness back into the minds of the public. Family members are more frequently calling for help for their loved one. The CIT program has brought together a powerful partnership between law enforcement and the mental health community that works diligently to get consumers the help

they need and deserve. The mindset of incarcerating individuals because of the uncertainty of what to do with them has disappeared. Consumers are no longer afraid to call the police. They are now calling for CIT Officers by name when they are experiencing a crisis and need help.

The Hamilton County/Chattanooga CIT project may have never gotten off the ground had it not been for funding from an Edward Byrne Justice Assistance Grant. This grant expired on December 31, 2013. The CIT program is now being funded by Hamilton County government.

Many have recognized the benefit of our CIT program and donated generously to not only keep it sustained, but to help it grow. We thank each of our partners for the generosity that has been shown not only through funding, but through volunteered time, expert advice and guidance. We look forward to continuing these essential partnerships for years to come.

INVESTIGATIVE SERVICES 2014 REPORT



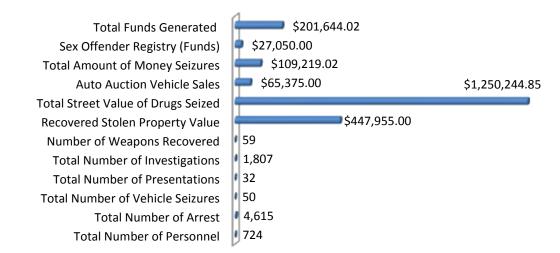


CAPTAIN BILL JOHNSON

Hamilton County Sheriff's Office Investigative Services Report Annual 2014

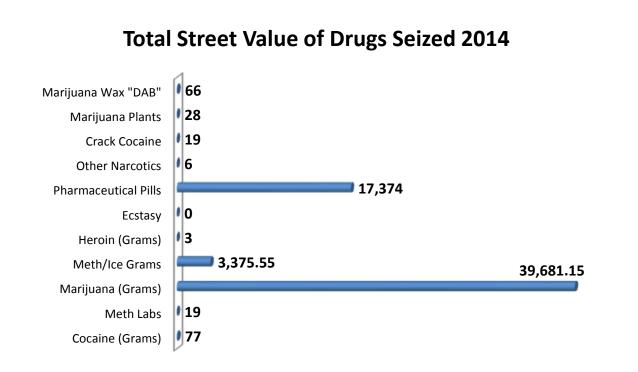
The Investigative Services Division is comprised of five (5) Divisions, Narcotics/Special Operations (NSO), Criminal Investigations Division (CID), Warrants Division (Fugitive), Internal Affairs (IA) and Property/Evidence Division totaling 58 full-time and part-time personnel. During the year of 2014, the divisions received 1807 investigations, arrested 4,615 suspects, recovered \$447,955 in stolen property and seized \$109,219.02 in cash (drug) seizures. Generated \$65,375.00 from Auto Auction Sales and a total street value in illegal drugs seized \$1,250,244.85. Sex Offender Registry received \$27,050 in registration fees. Total Generated Funds was \$201,644.02.

Investigative Services Overview 2014

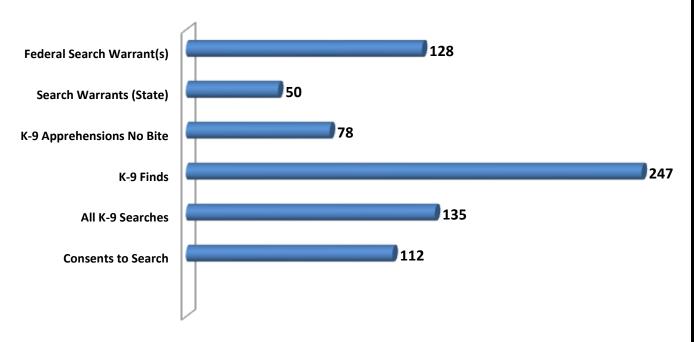


Narcotics /Special Operations

During the year of 2014, the Narcotics / Special Operations Division assisted other agencies and divisions 653 times. The unit conducted 290 searches, 135 K-9 searches with 247 finds, seized a total street value of \$1,162,290 in illegal drugs resulting in 264 arrests. The unit seized 30 vehicles, 52 weapons and confiscated \$109,219 cash. Members of the NSO conducted 31 presentations to area community organizations during the reporting period.



NSO Searches 2014



Arrest & Assist 2014 3 **Federal Arrest** NSO Division Assists 653 80 Joint Investigations 188 Assist Other Agencies **142** Assist Other Divisions 93 Surveillance(s) 81 C/I Buys **15 Undercover Buys 109 Assisted Arrests Misdemeanor Arrests** J 69 **Felony Arrests 195**

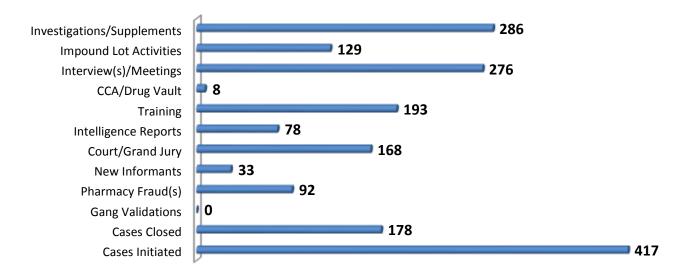
Weapons/Vehicles/Money-Seizures 2014



Special Assignment & Presentation 2014

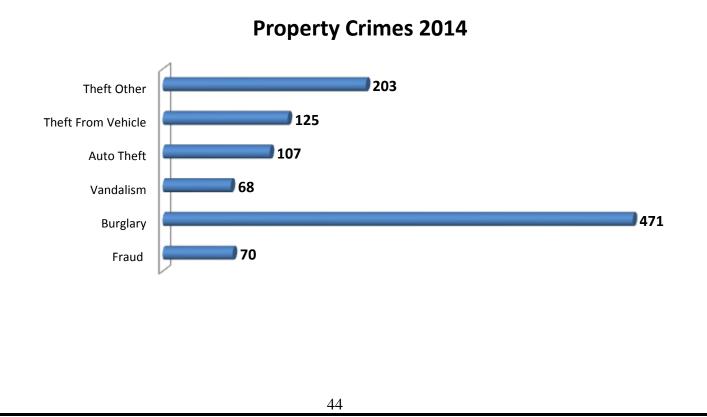


NSO Case 2014

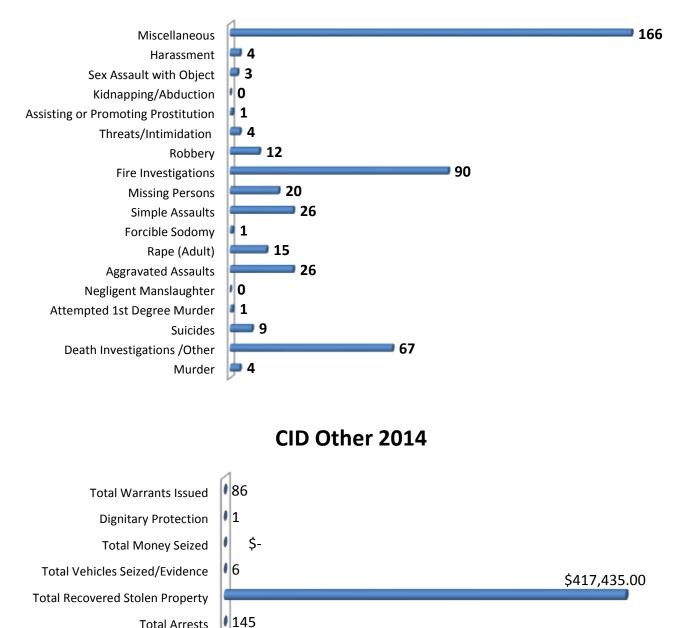


Criminal Investigations

During the year of 2014, the CID Division received for investigation 1,559 complaints making 145 arrests and recovering \$417,435 in stolen property. There were 81 deaths investigated by CID during 2014, with four (4) classified as a homicide/murder and 9 classified as suicide. There were 111 child abuse-related investigations conducted with 50 referrals from Child Protective Services. The division conducted 90 fire investigations, received 471 burglary reports, 107 auto thefts and 125 reports of theft from vehicles.



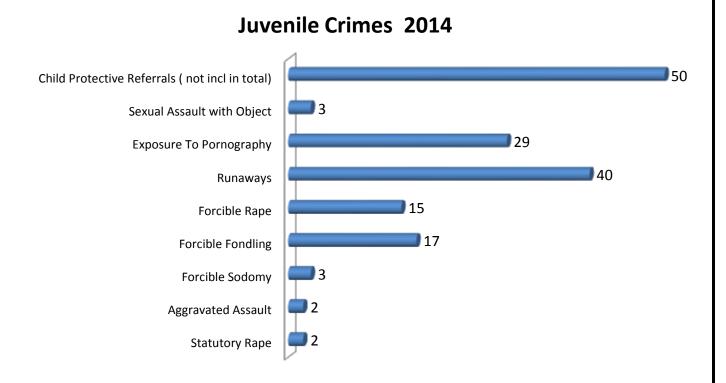
Personal Crimes 2014



Total Arrests

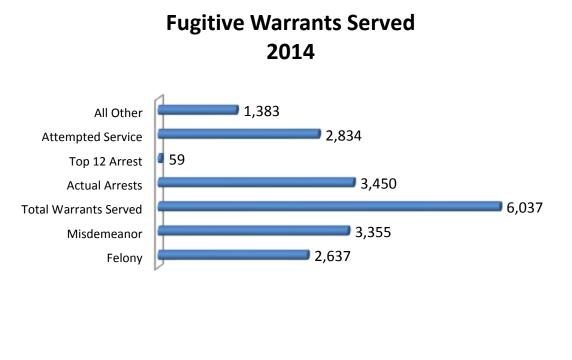
1559

Total Cases Received



Fugitive Division

During the year of 2014, the Fugitive Division received 19,080 warrants serving 6,037 warrants, arresting 3,450 offenders with 2,834 attempts. Fifty-Nine (59) of the 12 Most Wanted were apprehended during this reporting period. Four hundred and eighteen (418) transports were made outside the state of Tennessee. Four Hundred and twenty-two (422) were made within the state of Tennessee, excluding Hamilton County.

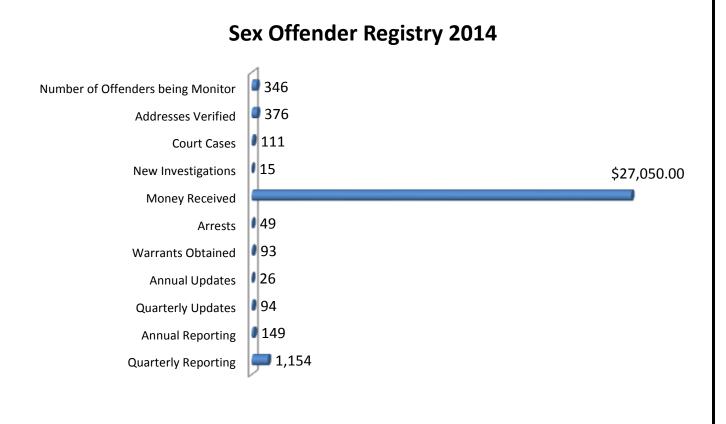


Transports by Region 2014



Sex Offender Registry

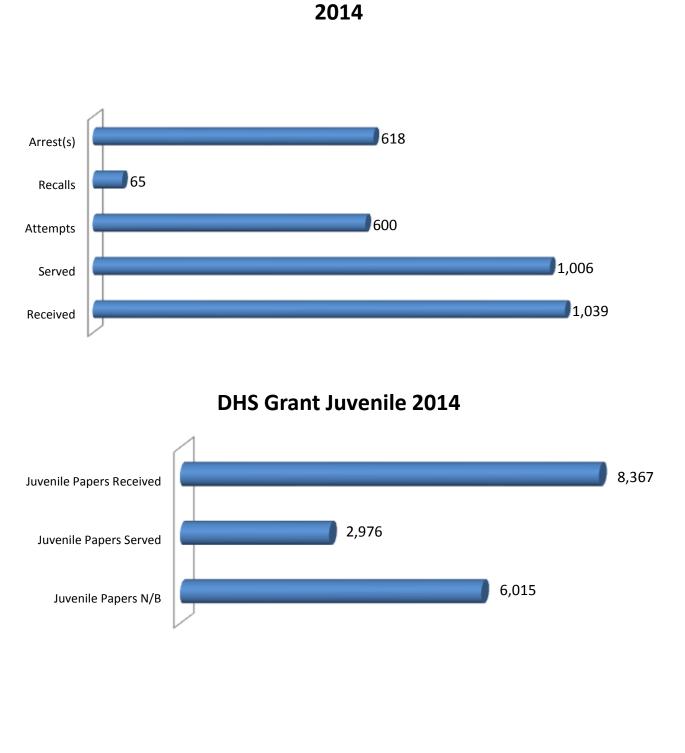
The Sex Offender Registry during the year of 2014 reviewed 1,154 offenders reporting quarterly, 149 offenders reporting annually and verified 376 addresses during this reporting period. The Registry received \$27,050.00 dollars in revenue during this reporting period and made 49 arrests of offenders failing to meet registry compliance.

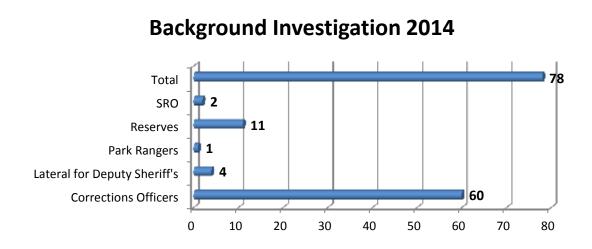


Department of Human Services Grant (DHS)

During the year of 2014, the detectives assigned to this task received 1,039 warrants and served 1,006 warrants. There were 65 warrants recalled, 600 attempted services and 618 arrests of suspects for failure to pay child support.

DHS Grant Child Support





Property/ Evidence

The Property/Evidence Division is made up of Three (3) full time employees.

Year to Date 2014					
	General	Audio/Visual	Drugs	Totals	
In-Take	3,821	529	1,379	5,729	
Dispositions Received	558	75	216	849	
Files Closed	1,993	798	1,361	4,152	
Court Orders Received	6	1	1	8	
# Items on Court Orders	1,300	793	1,359	3,452	
TN Pharmaceutical Take Back Program, partnered with DEA		l with DEA	409,838.00	Weight in Grams	
Video/ Photo Requests	Made	Uploaded	Archived		
	356	41	3		
	BAC	All Other	Drugs	Total	# Trips
TBI Knoxville Crime Lab	201	16	501	718	11
Returned		30	476	506	
TBI Nashville Crime Lab	0	101	1	102	10
Returned		107	1	108	
Outsource Lab	0	2	0	2	2
Returned		0	0	0	

Tennessee Pharmaceutical Take Back Program

The Hamilton County Sheriff's Office in conjunction with Tennessee Dept. of Environment and Conservation, Hamilton County Coalition and Tennessee Dept. of Mental Health & Substance Abuse Services continues to be a part of the Drug Take Back program for the citizens of Hamilton County.

During the year of 2014, the Hamilton County Sheriff's Office received through the program over **903 pounds of pharmaceutical drugs**.



Secure Drug Box located at each sector office

CRIMINAL INVESTIGATIONS:



14-000425

On 01/05/14, Detective Merritt was assigned to investigate a complaint from a citizen indicating Deputy Greer raped her while on duty. According to the victim, the rape occurred after Deputy Greer learned she had an active warrant during a traffic stop in a remote area of the county. The victim stated Deputy Greer forced her to perform oral sex on him before allowing her to leave. Deputy Greer was arrested and charged with Aggravated Rape and Official Misconduct as a result of the findings of the investigation.



14-011477

CID worked a triple homicide at 4509 Kelly's Ferry Road. A fourth victim survived. Three suspects arrested, Derek Morse, Skyler Allen and juvenile, Jacob Allison. Another female juvenile was arrested for Accessory After the Fact. This investigation is continuing.

AMBER ALERT 14-019281

Detective Ric Whaley reports that on 6-7-2014 at 00:45 hr. he met with Wendy Wattenbarger at the West Sector Annex in regards to her missing grandson Lavrey Lowrance W/M DOB: 5-3-2012. The complainant advised that she has temporary emergency custody of her grandson due to suspected abuse of the child by his mother, Allison Lowrence, under Juvenile Court Order Docket number 260479. The complainant provided a copy of the order which was signed on 5-9-2014. The mother has taken the child and absconded and at this time her present whereabouts are unknown. The

complainant advised that the child was in danger due to prior physical abuse and the mother, Allison Lowrance, being back on drugs.

She advised that she is afraid for the child's safety and thinks the child's mother may take the child and flee the state and travel to an unknown location in the State Of Mississippi.

Hamilton County Dispatch sent the information on the missing child to the TBI for issuance of an Amber Alert. Detective Ric Whaley obtained an arrest warrant for the suspect, Allison M. Lowrance, on the charge of Custodial Interference under Tennessee Code Annotated 39-13-306.

All events occurred in Hamilton County Tennessee. On 6/7/2014, 1432 hours, child recovered and back with family safe and son.

14-030464

On August 27, 2014 the Hamilton County Sheriff's Office was dispatched to 10710 Jenkins Circle, Soddy Daisy, Tennessee on a report of a three year old male having drowned in the bath tub. Deputies arrived on scene and immediately took over C.P.R. until Hamilton County Emergency Medical Services arrived, who then took over the life saving efforts. The child, identified as Dakota James Arndt, was transported to Children's Hospital where he was placed in intensive care. The circumstances surrounding the death of Dakota Arndt were under investigation from the time of the first deputy's arrival. These circumstances lead deputies to be suspicious that Dakota Arndt's injuries were criminal in nature. Detectives were notified on August 29, 2014, the child had been pronounced brain dead. On August 31, 2014, Justin Bradley was charged with Criminal Homicide.

14-033742

Justin Dale Bradley committed suicide while in Hamilton County Jail on September 20, 2014. He was arrested on September 2, 2014 and charged with Criminal Homicide in the death of Dakota Arndt.

14-035449

On October 2, 2014, the Hamilton County District Attorney's Office requested that the TBI along with HCSO jointly investigate an allegation of Official Misconduct involving an HCSO Corrections Officer. The investigation determined that CO Corporal Steven Ward of HCSO exceeded his authority by telling the defendant that he would interfere with the judicial process related to the defendant's court records. On November 10, 2014, the Hamilton County Grand Jury handed down an indictment charging Steven Ward with Official Misconduct. On November 13, 2014, Steven Ward was arrested by TBI and HCSO. He was booked into the HCSO jail. His bond is set at \$3,000.00.

14-042850

On December 4, 2014, the Hamilton County Sheriff's Office responded to information of possible human remains located in the 4500 block of Clonts Road, Apison, TN. The remains have been identified as human. The Hamilton County Sheriff's Office requested, through the Hamilton County Medical Examiner's Office, the assistance of the Forensic Anthropology Center: UT Knoxville to assist in the recovery of the remains. The remains will be transferred to the Forensic Anthropology Center: UT Knoxville for identification.

HCSO K-9

April 20, 2014 (HCSO Police Service Dog "Yasco")

HCSO was saddened to report the loss "K-9 Yasco," who was retired and in the care of Detective Mike Thompson. It appears he died of natural causes on Sunday, April 20, 2014. "Yasco" was a 12 year-old German Shepherd and had been a member of the K-9 unit over 10 years. He was an instrumental part of the K-9 division and assisted in paving the way for the establishment of the Hamilton County Sheriff's Office Police Service Dog program currently in operation. During "Yasco's" service time, he was responsible for multiple drug arrests, seizures, served as a tracking dog and provided support to the HCSO SWAT Team. "Yasco" was a member of the Hamilton County Sheriff's Office family and will be missed.



"YASCO"

END OF WATCH

APRIL 20, 2014

CID CRIME LAB AND PROCESSING BAY

The Hamilton County Sheriff's Office has the ability to process evidence in-house. With more demands being placed on local agencies to identify, recover and process more evidence, the HCSO CID Division has focused on training and obtaining the equipment needed to meet this demand. Five (5) detectives with the HCSO are graduates of the National Forensic Academy where they received training in;

- Blood stain pattern analysis
- Bombs
- Booby traps
- On scene threats
- Crime scene management
- Computer sketching and mapping
- Courtroom testimony
- Criminal investigation analysis
- DNA
- Firearms and tool mark identification
- Footwear and tire impressions
- Forensic fire investigation
- Latent print processing
- Digital and video photography
- Post blast investigation
- Postmortem fingerprinting
- Serial number reconstruction
- Trace evidence

Death Investigation:

- Autopsy
- Bone trauma
- Burned bone
- Child fatality
- Manners of death
- Time of death
- Wound pattern interpretation

Forensic Anthropology

- Bone scatter search
- Forensic entomology
- Forensic odontology
- Forensic osteology
- Human remains recovery







The HCSO will continue to focus on training/equipment and when manpower will allow, move toward a full time established crime scene unit.

SUPPORT SERVICES

2014 REPORT





DIRECTOR G.A. BENNETT



CAPTAIN LENDA CLARK

TRAINING DIVISION

The Training Division Staff consists of the Training Coordinator/General Department Instructor (Lieutenant), Law Enforcement Tactical Trainer, Corrections Facility Training Officer, and Training Administrative Assistant/Records Clerk. This staff is augmented by 60+ specialized instructors who are assigned full-time responsibilities in other divisions throughout the agency.



Special Note: On November, 1, 2014, the Corrections Facility Training Officer was moved back under Corrections Division oversight. The only portion of training conducted for Corrections employees from that date forward consists of firearms related training (basic pistol, shotgun, and off-duty encounters).

The Training Division is responsible for planning and executing all training required for Sheriff's Office employees. The training curriculum includes subjects mandated by the Police Officers Standards and Training (P.O.S.T.) Commission, the Tennessee Corrections Institute (T.C.I.), the Commission on Accreditation for Law Enforcement Agencies (C.A.L.E.A.), the American Correctional Association (A.C.A) and the Office of Safety and Health Administration (O.S.H.A.). Additionally, it conducts specialized training for individual officers, all civilian employees, and various divisions within the agency as well as outside law enforcement agencies.

The Training Division also conducts basic training courses for initial entry employees and volunteers such as: Basic Corrections Class (240 hours), Basic Reserve Class (124 hours) and Civilian Volunteer Training (16 hours). During 2014, the Training Division taught four Basic Corrections Classes, four Civilian Volunteer Classes and a Basic Reserve Class, which included five Special Deputies.



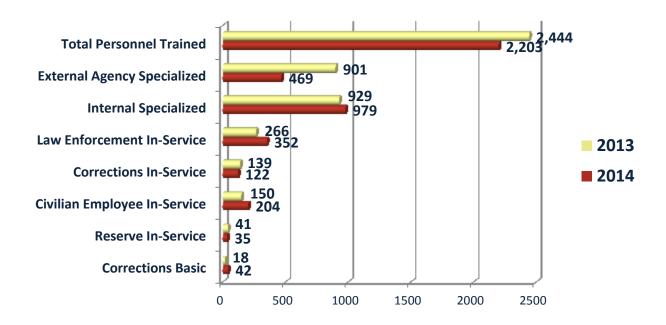
2014 Classroom Training

During 2014, the Training Division successfully implemented a series of 40 hour in-service training seminars for all sworn (Law Enforcement, Corrections. Training conducted focused upon the performance level of proficiency, with the majority of training time spent conducting hands-on training and scenario based exercises, augmented with classroom based instruction. In-Service training for civilian personnel included a combination on classroom and on-line training. The HCSO Training Division continues to seek out and provide training that is of the highest caliber in terms of relevance, practicality, and cost effectiveness that not only meets the standards set forth by the institutions that govern our commission and accreditation, but exceed it.

2014 TRAINING SUMMARY

During the calendar year of 2014, the HCSO Training Division conducted a total of 139 training courses (16% increase over the previous year) for over 2,203 employees and outside agency personnel. A total of 1,431 officers and employees requested and were awarded specialized training opportunities which included dozens of diverse subjects such as the nine-month Southeastern Command and Leadership Academy (S.E.C.L.A.), Crisis Intervention Team Training, Basic Supervisor Training, Domestic Violence, Sexual Assault Investigations, Child Abuse Investigations, Narcotics Training, Domestic Terrorism, Basic and Advanced SRO, Incident Command Training, Interview and Interrogation, Internet Crime Investigation, etc.

2013 & 2014 TRAINING STATISTICS



Goals & Objectives for 2014:

Maintain and improve upon the annual in-service training regimen which maintains the certification of each certified law enforcement officer, reserve officer and other sworn personnel as specified and required by the Tennessee P.O.S.T. Commission and C.A.L.E.A. standards. *Accomplished*

- Maintain and improve the annual in-service training regimen for all certified corrections officers as specified and required by the Tennessee Corrections Institute and A.C.A. standards. Accomplished
- Continue development of annual in-service training for all non-sworn personnel, civilian staff, and civilian volunteers in accordance with C.A.L.E.A. and A.C.A. requirements. Accomplished
- Seek input from various divisions and develop or schedule various specialized schools to address the needs of Hamilton County Sheriff's Office employees and specialized units. Accomplished
- Maintain training records for all employees with zero defects and ensure compliance with timely submission of training documentation to P.O.S.T. Commission and T.C.I. Accomplished
- Remain current regarding new laws, training techniques, tactics, equipment, and other professional developments in law enforcement for the benefit of this agency and its' personnel. Accomplished and On-Going
- Seek feedback from agency personnel regarding their individual and specialized training needs with respect to relevance/effectiveness in order to maximize resources while simultaneously providing training of the highest caliber possible. *Accomplished*
- Continue our efforts in fostering strong bonds with outside agencies by hosting and conducting joint training opportunities for the associated mutual benefits and cost effectiveness. Accomplished noted by increase in outside agency personnel trained in both LE in-service and specialized training courses offered
- Continue efforts to increase the size of HCSO Training Division to a minimum of four full time budgeted employees. Not Achieved Corrections FTO has been lost due to administrative reorganization and Training Staffs split into two separate entities. The Law Enforcement Tactical Trainer remains non-budgeted and on special assignment.
- Complete implementation of tactical shotgun training to all personnel assigned shotguns and upgrade the current shotgun weapons platform with tactical slings and weapons mounted lights. Partial Progress – 98% of personnel trained, 100% of agency shotguns equipped with Tactical Slings, 0% of shotguns equipped with weapons mounted lights
- Develop and implement a leadership training program for supervisory personnel. Partial Progress – in planning stages with curriculum being developed. Thirty-two Current and prospective supervisors received Basic Supervisor Leadership Training in Sept 2014.
- Refine training regimen to increase the scenario based/hands-on portion of training and decrease the amount of training conducted in the traditional classroom setting.
 Accomplished with resounding success through scenario based training events in both LE and Corrections In-Service Training

Goals & Objectives for 2015:

- Maintain and improve upon the annual In-service training regimen which maintains the certification of each certified law enforcement officer, reserve officer and other sworn personnel as specified and required by the Tennessee P.O.S.T. Commission and C.A.L.E.A. standards.
- Fully implement this agency's law enforcement training records submission via the newly established ACADIS Training Records Portal with TN P.O.S.T. Commission.
- Maintain training records for all employees with zero defects and ensure compliance with timely submission of training documentation to P.O.S.T. Commission.
- Continue development of annual In-service training for all non-sworn personnel and civilian staff in accordance with C.A.L.E.A. requirements.
- Implement and train sworn officers on fielding of Individual Patrol Officer Kits for traumatic casualty care for critically injured citizens and/or officers.
- Complete Basic Patrol Rifle and Tactical Shotgun Training for the 20+ Certified LE Officers (hired since October 2013).
- Implement and complete Basic Sub-Gun Training for all officers issued the newly fielded SIG 516 Sub-Gun.
- Continue to seek input from various divisions and develop or schedule various specialized schools to address the needs of Hamilton County Sheriff's Office employees and specialized units.
- Remain current regarding new laws, training techniques, tactics, equipment, and other professional developments in law enforcement for the benefit of this agency and its' personnel.
- Seek feedback from agency personnel regarding their individual and specialized training needs with respect to relevance and effectiveness in order to maximize resources while simultaneously providing training of the highest caliber possible.
- Continue our efforts in fostering strong bonds with outside agencies by hosting and conducting joint training opportunities for the associated mutual benefits and cost effectiveness.
- Continue efforts to increase the size of HCSO Training Division to a minimum of three full time **budgeted POST Certified** employees (GDI and two LE Training Officers).
- Continue in efforts to develop and implement a leadership training program for all supervisory personnel.
- Continue to evaluate and refine training regimen to increase the scenario based/hands-on portion of training and decrease the amount of training conducted in the traditional classroom setting.

2014 TRAINING



New Reserve Basic Training Graduation



Scenario Training- Sovereign Citizen Encounter



Scenario Training – DUI Field Sobriety



Scenario Training – Dealing with Consumer



Active Shooter Scenario Training – Active Shooter with a Hostage





In 2013 The Hamilton County Sheriff's Office became one of only five sheriff's offices in the State of Tennessee to receive CALEA "Advanced Accreditation." There are now (484) best practice standards that require maintained compliance for continued accreditation.

Our first re-accreditation will occur on Nov. 16, 2016

The standards address six major law enforcement areas:

- role, responsibilities, and relationships with other agencies;
- organization, management, and administration;
- personnel administration;
- law enforcement operations, operational support, and traffic law enforcement;
- detainee and court-related services;
- auxiliary and technical services.



The standards help law enforcement agencies:

- strengthen crime prevention and control capabilities;
- formalize essential management procedures;
- establish fair and nondiscriminatory personnel practices;
- improve service delivery;
- solidify interagency cooperation and coordination; and
- boost citizen and staff confidence in the agency.

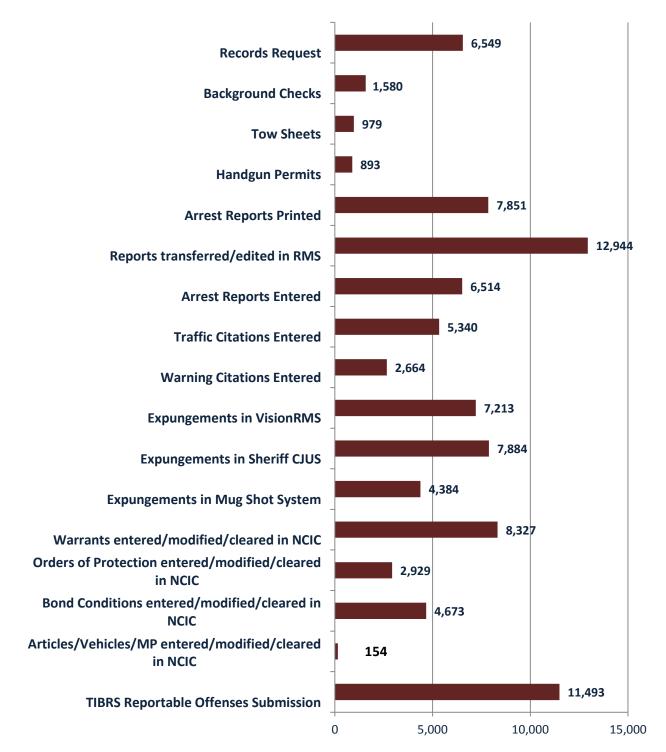
As your Sheriff's Office, we continue to strive for excellence. We are proud of where we are and how far we have come. With the continued support of citizens, we shall continue to make Hamilton County a great place to live.

Lieutenant Max Templeton

CALEA Accreditation Manager

CENTRAL RECORDS

2014 STATISTICS



COMMUNITY AFFAIRS NEIGHBORHOOD WATCH 2014

SHANNON WILSON COORDINATOR

2014 GOALS AND OBJECTIVES:

The office of community affairs set and met three goals in 2014;

- Scheduling and assisting with special events in 2014,
- Expand the neighborhood watch program
- Provide training to citizens on what to look and listen for when suspicious activity occurs within their communities and how and when to report a crime.

Throughout the year we have provided citizens with information on personal and home safety, allowing each citizen to feel more secure in their community.

NEIGHBORHOOD WATCH PROGRAM:

- There were 27 Neighborhood Watch Program meetings conducted throughout the county 16 new groups and 11 groups that were revisited. From the original meetings that were held in 2014, there were Neighborhood Watch groups that branched out from the meeting and scheduled meetings with other communities.
- **2.** Over 1,000 county residents met with members of the Sheriff's Office to discuss issues through the Neighborhood Watch Program.
- **3.** Neighborhood Watch meetings provided access to other county officials and agencies such as the county mayor, district commissioners and volunteer fire department personnel to address non- law enforcement issues.

Most issues discussed at Neighborhood Watch meetings fell under general nuisance problems such as trespassers, solicitors, speeders, and other issues outside of law enforcement that were passed on to the Hamilton County Highway Department, Health Department, TVA, and other agencies.

Several neighborhoods suspect possible drug trafficking, these complaints were forwarded to our Narcotics Division for action. Issues that required inquiry or review were passed on to the appropriate agency by the Community Affairs Coordinator.



NEIGHBORHOOD WATCH 2014

Various other community meetings held in 2014:

- Two meetings were held with senior citizens groups, Personal safety, ID theft and scam issues were discussed.
- Sheriff Hammond met with the Garden Plaza Retirement Community and presented information on ID theft and popular scams perpetrated on the elderly.
- Personnel from the sheriff's office along with Sheriff Hammond were invited by the City of East Ridge to attend their city wide Neighborhood Watch meeting to establish partnerships of both Neighborhood Watch programs.



Special Projects during 2014:

Conducted research for the annual Law Enforcement Memorial Service.

- Assisted with the annual retiree luncheon
- Developed and distributed a Neighborhood Watch Newletter.
- Developed a partnership with the Tennessee Department of Consumer Affairs.
- Contributed to the "Roll Call," a monthly newsletter for employees of the Hamilton County Sheriff's office.



- Compile monthly reports on the amount of drugs received at the Drug Take Back boxes.
- On October 18, 2014. Participated in "Shred It" day and a Drug Take Back event.
- Participated with Hamilton County communities in National Night Out.







SHRED IT DAY 2014

An annual Retiree's Luncheon has been established to recognize deputies and civilian employees, who served the HCSO and have since retired. The luncheon for 2014 was held at the HCSO West Sector, and over 100 retirees and family members attended the luncheon. This is always a special time for the folks who attend this function.



National Night Out an event held with several communities in the Hamilton County area. National Night Out is a national event that is promoted by the **National Sheriff's Association** and the **USA ON WATCH** agency. It is used as a way to get communities together and take a stand against crime. The communities that participated in the event had requested to conduct their event on the night of their choosing due to the August heat. The event also falls right during the week that school is starting and families are very busy with their children. HCSO supported the communities that held their event in conjunction with their NW meetings.



Drug Take Back boxes:

These boxes are provided for citizens of Hamilton County, who wish to get rid of unwanted medications. In 2014 the portable Take Back box was taken to event locations. Two permanent boxes are located in the east and west sector offices. Further information on the DRUG TAKE BACK Project is available on the Sheriff's Office web-site. (www.hcsheriff.gov)



During 2015 we look forward to the implementation of new services and programs that will benefit and inform the citizens of Hamilton County. We seek to meet citizens at Town Hall and Neighborhood Watch meetings throughout the county. The electronic newsletter developed last year will continue to provide and update information about crime within the county. These partnerships allow law enforcement and communities to become effective at crime prevention.

CONTACT INFORMATION

Shannon Hendon Wilson Neighborhood Watch Community Relations Coordinator 8395 Hickory Valley Road Chattanooga, Tennessee 37416 Phone: (423) 893-3503 ext 235 Cell: (423) 290-0420 Fax: (423) 893-3507

OFFICE OF PUBLIC INFORMATION 2014 ANNUAL REPORT

GOALS AND OBJECTIVES FOR THE PIO 2013

1. To accurately disseminate information relating to the operations and activities of the Hamilton County Sheriff's Office.



JANICE ATKINSON PIO

- a. This was accomplished by working closely with the media and public in a professional and courteous manner, informing without jeopardizing the integrity of events, criminal investigations or the employees.
- 2. Promote the Hamilton County Sheriff's Office and employees by providing positive information to the media as well as organizing programs and events within the Sheriff's Office and in the community.
 - b. This was done by conducting programs such as the annual Awards Banquet, "Shred It," and the "Roll Call" newspaper which includes articles that highlight employees who are promoted or who perform their duties in an exemplary manner.
 - c. Through the use of social media (Facebook) this office has provided information on current scams, wanted persons, upcoming events and operations of the Sheriff's Office. The site is monitored and updated constantly by this office.

SUMMARY OF INFORMATION ON PIO ACTIVITIES IN 2014

- 1. 142- Press Releases issued.
- 2. 8- Press Conferences were conducted.
- 3. 5- Informational Releases were issued.
- 4. SPECIAL EVENTS:
 - A. Law Enforcement Memorial
 - B. Employee Awards Banquet
 - C. Shred-It Day
 - D. Annual Toy Drive
 - E. Shop with a Cop (FOP) Christmas
 - F. PIO/ Media Breakfast



Law Enforcement Memorial 2014

G. Cheerleading /Dance Competition Event (Toys for Christmas)

5. MEDIA PROGRAMS:

- A. Channel 9 (Cold Case Files)
- B. Channel 12 (Mondays Fugitive Highlight)

NARRATIVE SUMMARY FROM THE PUBLIC INFORMATION OFFICER

The Public Information Officer at the Hamilton County Sheriff's office gathers and disseminates timely and accurate information regarding law enforcement activities to the public through print and broadcast news media.

An Awards Ceremony honoring HCSO employees for a job well done is held annually. Co-workers nominate and choose the employees to be honored; this is a tremendous morale booster.

SUPERVISOR OF THE YEAR



SERGEANT JODY MAYS

MANAGER OF THE YEAR



LIEUTENANT SHAUN SHEPHERD

LIFE SAVING AWARD



DEPUTY AUSTIN WYATT



CIVILIAN OF THE YEAR CATHEY COOPER



DEPUTY SHERIFF OF THE YEAR DETECTIVE ED MERRITT

CORRECTIONS

2014 REPORT



JAIL OPERATIONS:

The Hamilton County Jail is an adult maximum security facility housing an average of over 522 inmates per day. Maximum capacity is listed at 505 per day.

Regardless of the reason for someone being held in Sheriff's Office custody, certain services must be provided. In many ways the jail is its own city. Inmates are provided these services daily:

- Food Service
- Healthcare Services
- Laundry Services
- Mail Services
- Commissary Services
- Educational Services
- Religious Services
- Transportation Services



Central Control



Food Services

In addition, the facility includes offices for magistrates, fugitive warrants, and inmate processing. All necessary steps to incarcerate a subject may be accomplished at the jail including alcohol breath testing, arrest warrant issuance and complete subject identification.

The Hamilton County Corrections Division consists of 5 Sub-divisions; Jail Operations, Security Operations, Sentence Management, ACA Accreditation and Support Services.

The Corrections Division is comprised of **161** officers and civilian employees.



Jail Intake

Hamilton County Maintenance Department makes a constant effort to repair both plumbing and electrical issues that arise.

AVERAGE daily population for *JANUARY- DECEMBER*, 2014 – TOTAL 522

Rated Jail "capacity per day", per TCI – TOTAL 505

Inmates booked - TOTAL 20,216

Inmates (male & female) released from jail – TOTAL 16,643

- Released on Bond 7,990
- Dismissed/Parole/Suspended/Time Served 1,894
- Transferred (CCA, Comm. Corr., Other & TDOC) 6,759

Transferred/Sentenced Inmates to CCA – **TOTAL 1,050** Pre-trials – **TOTAL 1,816**

Inmates transported to Hamilton County Courts (i.e. Chancery, Circuit, Juvenile/ Child Support/Criminal/Sessions and City Court) are as follows:

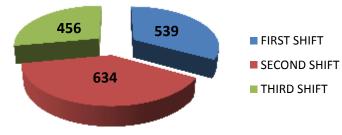
* Inmates escorted to All Courts - TOTAL 11,040

- Criminal, Session, and City Courts TOTAL 10,847
- Child Support, Chancery, Circuit, and Juvenile Courts TOTAL 193

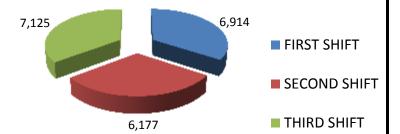
* Pen Runs: 271 Inmates (to Morgan County and/or West Tennessee State Penitentiary)

- Number of Officers' used to transport HC inmates TOTAL 76
- Number of *FEDERAL* Inmates transferred out TOTAL 43

Mental Health Transports January - December: 1,629 TOTALS (1st, 2nd, 3rd)



Mileage Traveled -61,842Hours -9,664.5Officers used for transporting -2,763Use-of-Force -2



Females: 762

867

Males:

Hours of Prep-time - 975.0

- > Of the 1,238 mental health transports made:
 - 96 were jail inmates (beginning April thru December)
 - 70 were civilian juveniles (beginning April thru December)

DAILY INMATE TRANSPORT TRACKING: **1,836 TOTAL** (1st, 2nd, 3rd)

- Number of Inmates transported 5,257
- Mileage Traveled **36,380**
- Hours **5,589**
- Officers used for transporting **3,420**

CORRECTIONS "<u>OVERTIME HOURS</u>":

TOTAL hours used - 31,416

2014 SENTENCE MANAGEMENT

We have received reimbursements/billing from the State of Tennessee, Federal Government and Social Security for housing inmate in the Corrections Facility for this year.

The Sentence Management division has transferred **3,165 misdemeanants** and **pre-trial** inmates to CCA Silverdale for this calendar year. Also, there have been **141** inmates transferred to either **Morgan County or West Tennessee State Penitentiary**, and there have been a total of **45 Federal** inmates transferred out of the Hamilton County Jail.

COURTS:

Sessions Court Dockets Post:

- An average of 172 inmates is on the court list *weekly*. That is a **15% increase** over last year.
- Average 8,625 inmates to session's court. Average number of affidavits processed 43,125. This is also a **15% increase** over last year.

Criminal Court Dockets Post:

- Average number of inmates on the court dockets weekly **173**
- Average total of dockets has increased by 15%
- This post processed an average of **92,000** judgments and orders.
- Processed **1,566** suspended sentence releases.
- Other releases totaled **4,379** [Fugitive, CCA, CADAS and Other programs]

Billing:

- Federal Inmate Housing **\$853,162** with an additional **\$22,708.00** for prisoner guards
- State Inmate Housing **\$640,803** minus November and December
- Social Security **\$36,800**

TOTAL Transfers: 4,203

- CCA **3,165**
- TDOC **141**
- Community Corrections 38
- Other releases **859**

File Room Averages:

- Files processed per day **70**
- Total Average files processed 25,500
- Number of records/files that have been sent to Archiving $-50 \times 6 = 1,500$
- **NOTE:** IT Department made changes to AFIS last year; this action has saved the HCSO wear and tear on the Sentence Management's/Records copy machine, as well as, paper and toner.

FINGERPRINTS TOTALS: Fingerprints and Id's submitted for this year-20,492

SENTENCE MANAGEMENT'S GOALS and OBJECTIVES for 2014:

- The Sentence Management Division will continue to work with the DA's Office to expedite inmates who are on "appeal". Also, Sentence Management will continue making certain that all TDOC inmates, for "Post-Conviction" hearings, are returned in a timely manner when brought to Hamilton County Jail.
- Sentence Management will continue to work closely with Shawn Johnson on Drug Court processes and issues.
- Training:
 - Sentence Management would like to visit the TDOC Administrative Offices for guidance on Drug Court policies, billing and processes.
 - To visit the Davidson County Criminal Court to observe their Drug Court procedures and to the Davidson County Jail to see their procedures firsthand.

2014 ACA ACCREDITATION:

The Hamilton County jail's Accreditation and Standards Division was created in 2009 to pursue the accreditation process established by the American Correctional Association (ACA) and the National Commission on Correctional Health Care (NCCHC) along with maintaining the jail's compliance and certification with Tennessee Corrections Institute (TCI) standards. Once the



ACA ACCREDITATION MANAGER: Deputy Tracev Case, CCM,

Hamilton County Sheriff's Office achieves accreditation through the Commission of Accredited Law Enforcement Agencies (CALEA), the American Correctional Association (ACA), and the National Commission on Correctional Health Care (NCCHC), we will be awarded the recognition of being a "Triple Crown" agency by the National Sheriff's Association.



American Correctional Association (ACA) accreditation requires compliance with 386 professional standards and continuous review of departmental policy and procedures. Accreditation is awarded to the "best of the best" in the corrections field. Staff has a better understanding of policies and procedures which contributes to a safer facility and improved working conditions. Accredited agencies have a

stronger defense against litigation through documentation and the demonstration of a "good faith" effort to improve offender supervision.

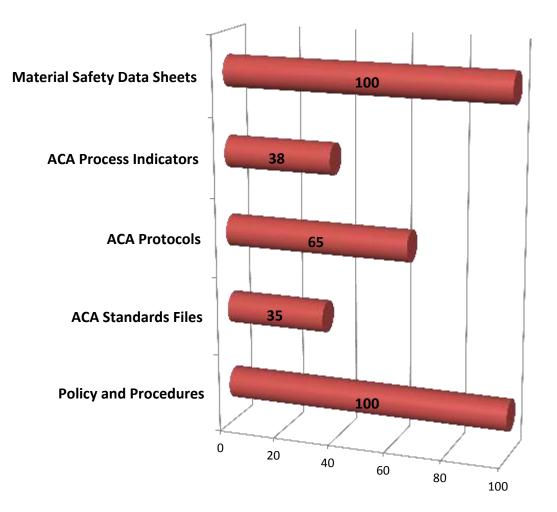
The National Commission on Correctional Health Care (NCCHC) grew from of a program created at the American Medical Association in the 1970s and is dedicated to improving the quality of correctional health services and helping correctional facilities provide effective and efficient care. NCCHC accreditation provides an independent, professional assessment of compliance with 67 health care related standards. It has proven to be an effective tool in achieving and maintaining peak organizational performance.



Since the creation of the jail's Accreditation and Standards Division

in 2009, we have reviewed and approved 178 corrections division policies and required them to be read by all departmental staff. A total of 188 Material Safety Data Sheets (MSDS) have been transferred into electronic documents and placed into the department's Policy Tech computer system to be readily available to all employees. The jail's inmate handbook has been revised and placed into circulation within the inmate population and is also available in an electronic format through Policy Tech. English and Spanish versions are maintained by supply and distributed to inmates being housed inside the facility.

The Accreditation and Standards Division is currently working to build the 386 ACA standard files to be audited by a team of ACA auditors. The Corrections Division must obtain 100% compliance with all mandatory standards and 90% compliance with all non-mandatory standards. We look forward to assisting the Sheriff's Office in its pursuit for the "Triple Crown".



Progress toward ACA Accreditation

2014 CHAPLAIN'S INMATE PROGRAM REPORT

Weekly Numbers to Date:

- Inmates Enrolled 221
- Population Enrolled 41%

GED (HiSET) Graduates in 2014 - 12

Active Volunteers – 116

Inmate Programs for 2014 – 30

Adult GED (HiSET) Cohort Adult Math Tutoring Alcoholics/Narcotics Anonymous Anger Management Art Class Beyond the Bars **Catholic Worship Service** Father's Class Hispanic Worship Service Holy Communion House of Refuge IEP – Juvenile SPED Jumah Juvenile Inner Circle Living Well by Faith **New Believers**



CHAPLAIN John Waters

Pneuma Post Emmaus Walk Seventh Day Adventist Worship Service Stephan's Table Sunday AM Worship Service Sunday PM Worship Service 2/4 Floor Sunday PM Worship Service 5/6 Floor Sunday PM Worship Service 3 West Wednesday PM Worship Service Correspondence Courses - 5

2014 Support Services Operations:

Support Services is comprised of seven (7) different work assignments and areas. It forms the infrastructure of the Hamilton County Jail and works in the background. The duty assignments are: Quartermaster, Supply, Laundry, Commissary, Kitchen, Medical Clinic and Maintenance.

Overtime and shift support hours used:

- Support Services (inside) overtime used 712 hours
- Support Services (used on shift) overtime 2,660.75 hours
- Support Services (used on Special Projects) overtime 153.75 hours
- Support Services manpower pulled to support shift posts/outside transports 1,053.75 hours

Quartermaster is composed of two sub sections. One section orders needed medical supplies required for the First Aid boxes distributed throughout the Jail and all medical/dental supplies used by the Jail's dentist. The other sub section orders all shift cleaning equipment and supplies, inmate's jail issued items, inmate's sanitary products, kitchen non-food items, chemicals, laundry supplies, all items needed for operations of the Jail from inmate's clothing and bedding, office supplies, forms, specialty items to toilet paper. The Quartermaster is also a liaison between the Corrections Division and any supply vendors. They work closely with the Sheriff's Office purchasing and finance division.

• Purchase orders processed – 337

Sanitation Inspections Conducted:

- Cell sanitation inspections **Inspections are conducted weekly**.
- Bug infestation control **18 during the year**.
- Kitchen sanitation inspection Inspections are conducted weekly.
- Jail garbage dumpster pickup **Twice weekly.**
- Jail bio-hazard disposal pickup **Biweekly.**
- Inmate cell showers/drains disinfected **Twice weekly.**
- Disinfectant sent for inmates use inside the cell Twice weekly.
 Disinfectant sent to floor officer for general floor use Three times daily.

Supply Operations:

Supply is responsible for issuing all of the needed cleaning materials and supply materials inside the Jail. They handle a number of requests for clothing items and personal property items for the current inmates housed in the Jail. Supply is responsible for dressing out any inmates being housed upstairs or being transported to appointments, outside courts, the workhouse; or being transferred to TDOC, USMS, BICE and other agencies as well as being released from custody per orders from the courts. They are responsible for scanning mattresses for contraband and sanitizing the mattresses used in the Jail. They handle the releasing of personal property to family members and the acceptance of Televisions brought into the Jail.

- Inmates requests processed 3,416
- Inmates dressed out 13,912
- Mattresses scanned for contraband 2,425
- Mattresses sanitized 4,359
- Jail issued property damaged by inmates **\$35, 132.26**
- Jail issued property disposed of by attrition **\$9,909.10**

Laundry Operations:

The Jail laundry operates on two shifts five days a week. The laundry is bagged, washed, dried and return to the inmates on the same day, providing a timely and hygienic cleaning of their jail issued clothing. The laundry also does bulk loads of laundry to keep the supply operations supplied with clean clothing and bedding materials for issuance to new inmates arriving at the Jail.

- Bagged laundry washed and cleaned 29,420
- Bulk carts of laundry washed and cleaned 1,541

Commissary Operations:

The Jail operates an inmate commissary system which allows the inmates housed in the Jail an opportunity to purchase writing materials, food snack type items and hygiene items from a jail selected vendor. Our commissary operations meet all requirements mandated by the Tennessee Corrections Institute. Effective December 2014, all commissary operations were turned over to the Blind Vendors Commissary.

• The number of commissary deliveries – **11,880**

Kitchen and Meal Operations:

The internally operated kitchen is staffed by officers who oversee several inmate workers in the preparation and sending of meals to the inmates housed inside the Jail. All meals are made in-

house and meet all Federal, State, medical and local mandates for a nourishing meal. The kitchen complies with all state and federal mandates for safe, clean and sanitary operation. The kitchen operates seven days a week all year. It supplies three fresh meals a day to every inmate housed inside the Jail consisting of two hot meals and one cold meal. Any special medical or religious diet meals are also prepared and sent to any inmate requiring them.

	<u>Total Meals</u>	Total Cost
Totals	639,444	\$784,351.37

- Total Meals **639,444**
- Medical/Special Diets 25,726
- Dietary snacks **3,812**



Medical Clinic Operations:

Support Services has a security officer working in the Jail's Medical Clinic. The officer provides both control of and security to the medical staff in the performance of the daily duties. This officer checks all inmates coming to the clinic for medical services to assure no incompatible problems exist. The officer is also responsibility for the tracking of items used by the medical staff (i.e. "sharps"). The officer assures the First Aid boxes distributed throughout the jail are stocked and have any necessary supplies. The medical staff which is under contract to the Jail is responsible for overseeing any and all medical needs of the inmates entering or housed in the Jail. The staff both treats any sick or injured inmates and provides any medication needed by that inmate to assure their health and wellbeing while in custody of the Sheriff's Office. They also conduct all physicals as mandated by the Tennessee Corrections Institute on inmates housed inside the Jail. The clinic also provides a limited dental service and mental health service for inmates needing treatment. The clinic is operated 24/7 and is available for any medical emergencies in the Jail.

- Inmate physicals -2,303
- Inmate sick call 3,748
- Inmates dental services 300
- Inmates mental health services 1,330 (increase of 238%)
- Average Number of I/M's on medication 65.2%
- Average Number of I/M's on mental health medication 35.2%
- Inmate emergency room visits 82
- Inmate outside medical appointments 134
- Inmates sent out for X-Rays 41
- Inmates admitted to Hospital 29

Medical Facilities and Staff







Maintenance Operations:

The Jail is maintained by a maintenance officer and the Hamilton County Building Maintenance Staff. They are responsible for all items needing repairs to the building and inside the Jail areas. Security is always a concern while conducting maintenance operations around inmates and in secure areas of the Jail. The maintenance officer and building staff operate on a normal 40 hour shift but are on call 24/7 for any emergencies. They are expertise and licensed to conduct all repairs that may be needed. The maintenance staff conducts an inspection of the living and secured areas of the Jail to locate and fix any maintenance issues. This provides for a safe, clean and hygienic operation of the Jail and inmate living areas.

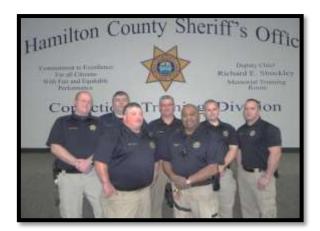
- Maintenance issues inside the Jail 972
- Jail cells/areas refurbished 4

SECURITY OPERATIONS:

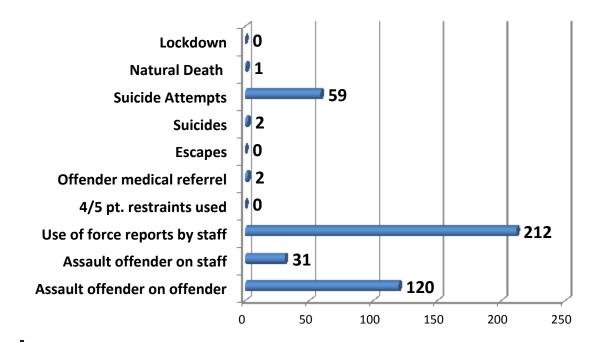
The Security Operations Section has the responsibility of overseeing daily operational security and safety for the Hamilton County Jail. This section is responsible for overall facility security operations, physical plant security, emergency plans, fire and life safety, security vulnerability assessments, coordination of all safety and security inspections of the facility and follow up on needed repairs and/or corrections, responsible for facility key and lock control, security equipment inventory, communications equipment, kitchen took inventory and equipment, and vehicle maintenance and upkeep; Security Threat Group (STG) task force, visitation, inmates workforce, recreation programs, disciplinary process, special management unit including [high risk, administrative, disciplinary, pre-hearing disciplinary, protective custody, special needs inmates], kitchen tool inventory and equipment, contraband reduction program, inmate transports [both inside and outside the facility], movement of inmates with the facility to medical, programs, arraignment, court assigned housing areas pending and after classification, conducts educational tours, and actively involved with both In-service and Pre-service training programs.

Security Operations officers assist the 1st shift on a daily basis covering posts or making outside transports as needed due to staffing shortages. This greatly reduces the ability of the Security Operations Section to be a proactive force in completing daily assignments.

- Security Ops. manpower pulled to support shift posts/outside transports – <u>869.5 hours</u>
- Security Ops. used on shift overtime <u>1,287.75 hours</u>
- Security Ops. (inside) overtime used <u>154.25 hours</u>



Critical Incidents



Contraband Control:

Contraband is any item that is not purchased through the commissary, issued by jail personnel, or included on the authorized inventory list. It also includes any items in excess of authorized amounts, or items modified for the purposes other than those of their original intent. Inmates in possession of this type of contraband will be subject to disciplinary action. The introduction or the possession of contraband into the facility (Tobacco, Drugs, Weapons, etc...) is a serious offense which will result in disciplinary action and/or criminal prosecution.

Congratulation to Corrections Deputy Austin Wyatt Recipient of the 2014 "Lifesaver Award"

- 1. During **January-December** over **4,957** cell searches were conducted:
 - Bi-weekly inspections of all of the cells in the jail 2,463
 - Routine random cell searches 1,231
 - High Risk target cell searches 1,263
- 2. As a result of these searches between **January-December** we recovered:
 - Items of dangerous contraband 800

- Nuisance items **2,005**
- Items of excess clothing 1,385

Segregation / Movement:

Segregation refers to any time an inmate is housed in a separate cell due to his special circumstances. These circumstances could be that he is a high risk inmate, has certain medical needs, etc... The segregation officer is there to make sure that these inmates are separated according to their classifications. Segregation officer's basic daily duties include; but are not limited to the following:

- **1. PROTECTIVE CUSTODY -** a form of separation from the general population for inmates requesting or requiring protection from other inmates for reasons of safety and wellbeing.
- **2. JUVENILES** juveniles will be permanently assigned to segregation or a designated cell only for juveniles. Per policy, juveniles will never be held with any adults based on their classification, nor will they have any contact with adults.
- **3. SPECIAL NEEDS (MEDICAL / MENTAL)** inmates whose mental and / or physical condition requires special handling and treatment by staff. These include, but are not limited to, substance abuser or addict, emotionally disturbed, mentally handicapped, suspected mentally ill, physically handicapped, chronically ill, suicidal, quarantined for contagious illnesses and those disabled or infirm.
- **4. PRE-HEARING DETENTION** the administrative segregation of an inmate in an individual cell until an investigation is completed or a hearing is scheduled.
- **5. DISCIPLINARY SEGREGATION** separation from the general population in which inmates committing serious violations of conduct regulations is confined to individual cells. Placement in disciplinary segregation may only occur after a finding of a rule violation at a disciplinary hearing and where there is not adequate alternative disposition to regulate an inmate's behavior.
- **6. HIGH RISK INMATES** inmates who present an extreme security threat to facility operations, staff, other inmates, volunteers, or the community. Inmates whose continued presence in the general population poses a serious threat to life, property, self, staff, other inmates; or to the security, order and discipline of the facility to include escape or attempted escape.
- **7. INMATE RELOCATION** this occurs whenever an inmate is housed in one particular location and is placed into another location whether it is due to classification, medical disciplinary, protective custody or any other status change.

8. SPECIAL / EXTENDED VISITATION – all inmates have opportunities for visitation unless there are substantial reasons for withholding such privileges. The jail provides opportunities in certain cases for special visits and extended visits between inmates and their families. A special visit is any visit, except official, that is authorized outside of the inmate's normal visiting hours. An extended visit is when visits between inmates and their families are extended beyond normal visitation times.

Inmate Recreation Program: (by Classification Level)

There are an average total of **522** inmates in the facility daily; the inmates are run off of a recreation schedule. Recreation is run **5** days a week with 1^{st} shift and 2^{nd} shift overlapping in order to run high risk/high profile inmates as well as maximum custody and medium close inmates, with these groups. Two (2) officers must be present at all times for officer(s) safety concerns. There are two (2) recreations positions posted. At this time the first (1^{st}) shift Recreation Officer position is **vacant**.

- High Risk/High Profile [Recreation Alone] 45
- Maximum Custody **1,990**
- Medium Close Custody **619**
- Medium Custody 2,494
 Minimum Custody 4,183 TOTAL 9,331

Inmate Work Force

Inmate workers are constantly replaced due to inmates leaving the facility and getting dismissed. The inmates fill out a request form for an inmate workers position and they are reviewed. If they are approved, they are put into a work force pool for a [ready to work status]. There are approximately **30** request forms for jobs that have to be reviewed daily.

- Average Daily Totals of Inmate Workers 59 / Total 407
- Average Inmate Workers that Work 2 thru 6 24 / Total 160
- Average Supply/Laundry Workers 6 / Total 48
- Average First Floor Workers 5 / Total 49
- Average Barbers 3 / Total 15
- Average Kitchen Workers 22 / Total 135

Inmate Disciplinary Processed (by severity of charges)

If an inmate is written up on in-house disciplinary charges, they will be relocated to a prehearing cell if applicable at the time of write up depending on the severity of their charge; he is given his advisement that he has been written up on disciplinary charges while he awaits his disciplinary hearing. The disciplinary comes down and is reviewed by the disciplinary officer, a disciplinary packet is put together and within seven (7) working days the disciplinary officer will go up and have the inmate's disciplinary hearing.

- Major Severity 133
- Moderate Severity **486**
- Least Severity 44
- Reduced to Incident Report 107

Emergency Drills and Inspections

Conducts emergency operation drills, scheduling facility safety inspections with appropriate agency, (i.e.; fire safety inspection, fire alarm and sprinkler system inspection, emergency generator test and maintenance, fuel tank certification and industrial safety inspections. Coordinate and conduct emergency drills such as fire and power failure scenarios etc...) on a regular basis.

- Drills conducted on all shifts
- Fire/Safety Inspections conducted:
 - 4 Security equipment inspections
 - 4 Fire Safety equipment inspections
 - 4 First-Aid equipment inspections
 - 2 Emergency lighting equipment inspections
 - 2 Door and Lock inspection
 - 2 Window and Screen
 - **2** "Security" lighting inspections
 - 4 Vehicle inspections on 6 assigned vehicles
 - 4 Security Camera inspections
 - 4 Inmate Phone system inspections
- <u>Grievances investigated and answered 315</u>
- Requests answered 2,107

<u>Certification Inspections:</u>

Passed – Tennessee Corrections Institute (TCI) inspection in **2013** Passed – U.S. Marshal's Office inspection in **2013** Passed – U.S. Bureau of Prisons inspections in **2013**

Inmate Mail delivery:

- Legal mail **1,573**
- Package mail **4,563**
- Personal mail <u>66,471</u>

Total mail delivered – 72,607

Security Threat Groups [STG]

The Hamilton County Sheriff's Office Security Division continues to track gang members that have entered the facility. Listed are the known validated gang members we are aware of currently in custody.

- Average Different Sets/Clicks 63
- Average In Custody for this year 866

SECURITY THREAT GROUPS		NUMBER OF SETS	NUMBER IN CUSTODY	AS OF END OF THIS YEAR NEWLY ADDED GANG MEMBERS	
1	BLOODS	14	267	17	
2	CRIPS	18	195	29	
3	LATIN HISPANICS	4	9	3	
4	GANGSTER DISCIPLES	3	216	19	
5	VICE LORDS	6	72	4	
6	WHITE SUPREMACIST	9	90	12	
7	MOTORCYCLE GROUPS	3	8	1	
8	ASIAN GANGS	1	0	0	
9	SOVERIGN CITIZENS	2	3	2	
10	HYBRIDS	3	6	0	
	TOTALS	63	866	87	

<u>Unfounded STG interviews</u> – 12

Incomplete STG interviews – 16

Inmate Phone System (SECURUS)

In August 2014, SECURUS Technology *replaced* Global Telephone Link (GTL) as the provider for the "inmate" phone system. All **outgoing** inmate phone calls are recorded for monitoring and are frequently asked to download and burn these calls onto CD/DVD for various agencies such as Hamilton County Sheriff's Office, Chattanooga Police Department, Red Bank Police Department, East Ridge Police Department, Chattanooga Housing Authority, Federal Bureau of Investigation, Alcohol, Tobacco, Firearms, and Explosives, Soddy Daisy Police Department, Tennessee Bureau of Investigation, and Hamilton County D.A.'s Office. Such time in pulling and performing inquires does take time in preparing.

- There were approximately **360 hours** spent pulling request, researching complaints, both internal and external.
- Over **253** requests to **pull** phone calls this year from subpoenas, informal inquiries, as well as pulling calls for other agencies in order to assist them in their investigations.

Video Monitoring System

We oversee the Jail video monitoring system which presently consists of **144 cameras**. This footage is recorded for monitoring and are frequently asked to download and burn these files onto CD/DVD for various agencies such as Hamilton County Sheriff's Office, Chattanooga Police Department, Red Bank Police Department, East Ridge Police Department, Chattanooga Housing Authority, Federal Bureau of Investigation, Alcohol, Tobacco, Firearms, and Explosives, Soddy Daisy Police Department, Tennessee Bureau of Investigation, and Hamilton County D.A.'s Office. Such time in pulling and performing inquires does take time in preparing.

- There were approximately **465 hours** researching and making sure that every call is what the agency or department needs.
- Over **256** requests to **pull video** this year from subpoenas, informal inquiries.

ADDITIONAL DIVISIONAL INFORMATION

JANUARY:

- Wednesday, January 8, 2014 a Video Visitation "MOBILE" Unit was available for the public to visit and acquire "how-to" information on the upcoming video visitation(s) for the Hamilton County Jail.
- Seven (7) NEW Cadets started their training with the Corrections Division on Monday, January 13, 2014. Graduation for these cadets was held on Thursday, February 27, 2014 at 6:00 p.m. on Floor 1B in the Justice Building
- During the month of January, there were three (3) promotions within the Corrections Division:

- 1. Rex Minton was promoted to Lieutenant
- 2. Michael Hughes was promoted to Sergeant
- 3. Brock Hall was promoted to Corporal
- Ms. Linda Graham was selected by Erlanger Hospital to conduct Psyche Evaluations for inmates housed within the jail.

FEBRUARY:

- A graduation ceremony was held Thursday, February 27, 2014 for seven (7) "New" corrections officers. The ceremony began at 6:00 p.m. in the Training Room on floor 1B.
- Officer Marilyn Pettit was selected as "Officer" of the Month and Mr. Jimmy Hughes was selected as "Civilian" Employee of the Month for February.

MARCH:

• Officer Albert Pursley was selected as "Officer" of the Month and Miles Beaty was selected as "Civilian" Employee of the Month for March, 2014.

APRIL:

- Eleven (11) New Corrections Cadets began their training on Monday, April 7, 2014.
- On Tuesday, April 8th, Sheriff Hammond presented a Challenge Coin to Sergeant Robert Lackey for his outstanding leadership during the inclement weather in February.
- On Thursday, April 17th, Ms. Cathleen "Cathy" Cooper (Sentence Management) was the recipient of the "2013 **Civilian Employee** of the **Year**" Award and Officer Austin Wyatt (2nd Shift) was the recipient of the "2013 **Life Saving**" Award.
- Susan Dreaden (Sentence Management) was selected as the "Civilian" Employee of the Month for April, and Officer Jerry Smith (Support Services) was selected as the "Officer" of the Month for April.

MAY:

- Denise L. Messer and Will Wall with TCI visited the jail to review the 2014 Jail inspection on Thursday, May 22nd.
- June Jordan was selected as the "Civilian" Employee of the Month for May and Officer Michael McGowan was selected as "Officer" of the month for May.

JUNE:

- Chief Fowler attended the CIT graduation on Friday, June 27th. Congratulation goes out to Officer Daniel Hendrix and Officer Wesley Chambers for completing CIT training.
- Curtis Henderson was selected as the "Civilian" Employee of the Month for June and Officer Keith Boland was selected as "Officer" of the month for June.

JULY:

- TCI conducted a Re-Inspection of the jail and its operation on Thursday, July 3rd.
- On Wednesday, July 9th Chaplain Waters assisted Mr. David Majetich (w/Emmaus Walk) with the *Baptizing* of eight (8) inmates.
- On July 14, 2014 seventeen (17) "NEW" corrections cadets began their Pre -service training.
- The SECURUS Company delivered *new* equipment for the jail's "inmate" telephone system on July 24th with EPB assisting with the installation.
- The "JUVENILE" Video Arraignment program was put into effect on Thursday, July 31, 2014. Corrections officers will no longer have to physically transport the juveniles to Juvenile Court. Times for arraignments are: 8:45 a.m. (morning) -- 1:30 p.m. (afternoon)
- Debra Young was selected as the "Civilian" Employee of the Month for July and Officer Amber Geer was selected as "Officer" of the month for July.

AUGUST:

- In August, SECURUS Technology replaced Global Telephone Link (GTL) as the provider for the "Inmate" phone system. SECURUS Tech is now the inmates "new" phone service.
- Tuesday, August 26th the Corrections Division held a "graduation ceremony" at the West Annex for sixteen (16) "NEW" corrections officers.
- Kim Brown (Clinic Nurse) was selected as the "Civilian" Employee of the Month for August and Officer Daniel Hendrix #2794 was selected as "Officer" of the month for August.

SEPTEMBER:

- Officers Joshua Ross, James Clift, Benjamin Peery and Joseph Goulet each received a "Challenge Coin" from Sheriff Hammond on Friday, September 26th.
- Friday, September 26th, six (6) inmates took the HiSET (GED) exam. The test was given by Mr. Don Porter, with the assistance of Ms. Lynn Haas (teacher).
- A Soup/Chili fundraiser was held Friday, September 26th on the front porch of the Justice Building by several of the Civilian Staff to benefit the Under Miriam Monzon's (supervisor of Sentence Management) supervision, over \$788 was from corrections employee donations and the Soup/Chili day FUNDRAISER.
- Janet Hall (clinic nurse) was selected as the "Civilian" Employee of the Month for September and Officer Eric Qualls (security) was selected as "Officer" of the month for September.

OCTOBER:

- On Thursday, October 2nd Commissioner Fields along with several security officers gave a tour of the jail to approximately twenty (20) students and three (3) chaperons from Germany.
 - A Soup/Chili fundraiser was held Wednesday, October 29th on the front porch of the Justice Building for the United Way Campaign.
 - Kathey Morris (Sentence Management/Booking) was selected as the "Civilian" Employee of the Month for October and Officer Austin Wyatt (2nd shift) was selected as "Officer" of the Month for October.

NOVEMBER:

- Monday, November 3rd the Corrections Division welcomed nine (9) NEW cadets to its family.
- Cathy Davis (Clinic Nurse) was selected as the "Civilian" Employee of the Month for October and Officer Albert Pursley (Support Services) was selected as "Officer" of the Month for November.

DECEMBER:

- ** After taking and passing a CCM test in Gwinnett County, Officer Tracey Case received her certificate on December 2nd as a CCM thru ACA. Officer Case was given a Challenge Coin by Sheriff Hammond on her outstanding accomplishment. **
- Friday, December 19th a Graduation Ceremony was held for the nine (9) NEW Correction Officers. The Corrections Division welcomes the officers into our family.
- Charlie Johnson (Sentence Mgmt., Court Liaison) was selected as the "Civilian" Employee of the Month for December and Officer Derek Watkins (Support Services) was selected as "Officer" of the Month for December.

COURT SECURITY 2014 REPORT





CAPTAIN RON PARSON

Pursuant to Tennessee State Law the Office of the Sheriff is empowered to maintain security of the courts and to serve and enforce all civil orders issued by the courts of Hamilton County.

Functions of Court Security Officers:

The Court Security Division has twenty-two officers under the command of Captain Ron Parson and Cpl. Billy McGowan. Together we are responsible for the City-County courts Building, the Hamilton County Courthouse, the Tag and Title Office located on Bonny Oaks drive as well as front security at Juvenile Court and Child support Court.





There are two court officers assigned to each courtroom both in Criminal and Sessions Court. In the City-County Courthouse, Walden Security provides entrance security for both of the public entrances.

The Court Security division provides security for the Hamilton County Courthouse and the City-County Courts Building and each courtroom for all the Judges. Additionally we are responsible for the Grand Jury and the Petit Jury. Criminal Court Officers are responsible for accommodating jurors during the course of a jury trial.

Accommodations Include:

- Escorting and transporting jurors to and from all meals, and crime scenes if necessary.
- Additional responsibilities for sequestered jurors include making of hotel and meal arrangements, insuring that all needed personal items are made available to a juror.
- Finally court officers must stay with the jury at all times throughout the trial's duration.



COURT OFFICER RESPONSIBILITIES

- I. The safety of all judges, jurors, clerks, inmates, witnesses, victims, families of victims and for the public inside the courtrooms on all occasions.
- II. Officers handle all subpoenas (both Criminal and Sessions) Criminal Summons, Show Cause Orders, instanter subpoenas, and any process needing to be served for the courts.
- III. Court Officers provide security for Circuit Court regarding orders of protections and provide hall security for night court for City court.

Court Officers are responsible for the safety of all employees and visitors during fire alarms, bomb threats, and tornado warnings. Court Officers maintain the safety of these individuals by escorting them out of the building safely and coordinating with the team captains of each office to ensure that everyone in their office is escorted to their assigned safety locations.





Court Officers are trained to handle active shooters, bomb, fires and numerous other emergency situations that may occur within the courts building.

Court Officers are further trained in medical emergencies and fire suppression.

Goals and Objectives:

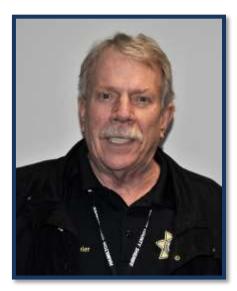
- work with the county elected officials and personnel to insure wearing of their ID badges
- add more security cameras in both courthouses
- hire more officers in order to enhance security in all county courts buildings.

Court Security Statistics 2014

- Show Cause Order Served: 2,027
- General Session Court Subpoena: 17,598
- Criminal Summons: 1,733
- Order Protection: 2,027
- Criminal Trials: 10
- Sequestered Jury: 2

CIVIL PROCESS 2014 REPORT



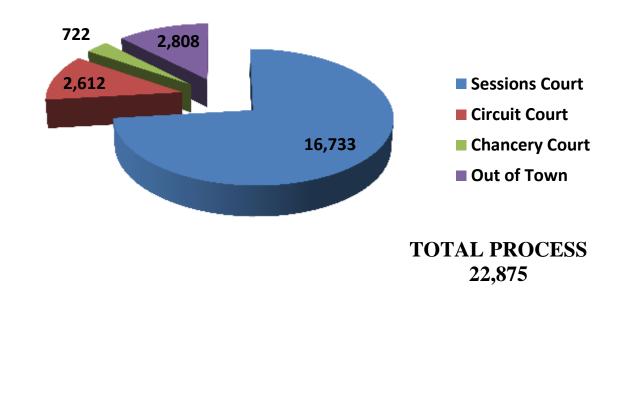


BILL ZINKELER; MANAGER

CIVIL PROCESS



Origin of Process

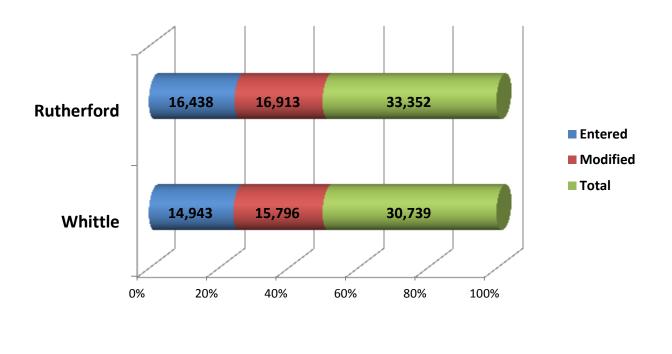


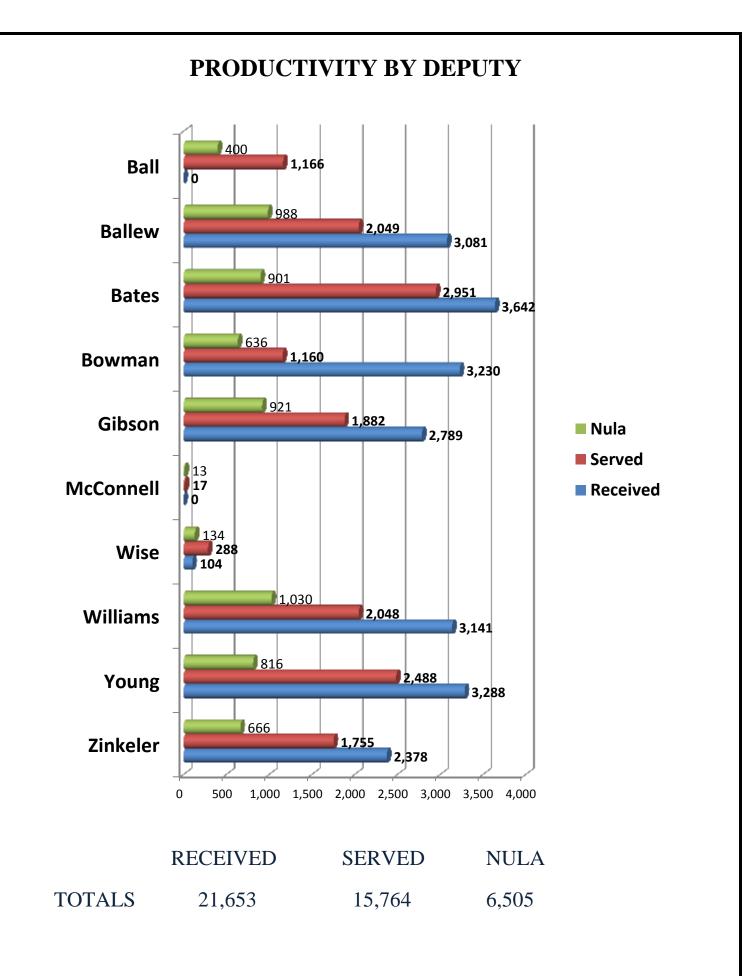
WEST SECTOR PROCESS OFFICE ACTIVITY:

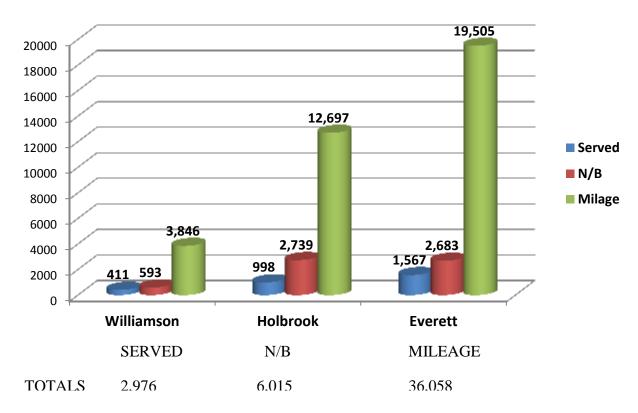
•	Letters sent by Process Office personnel	451
•	Total process served at the West Sector Office	119
•	Distress warrants-sire-facia's processed from the courts	9,783
•	Nulla Bonas for Circuit Court	471
•	Certified Mail	139

- TOTAL SUM OF CHECKS RECEIVED FOR OUT OF TOWN PROCESS: \$45,561.21
- RECEIVED Ex-partes for the year 690
 - Orders of Protection 94

DOCUMENTS ENTERED AND MODIFIED

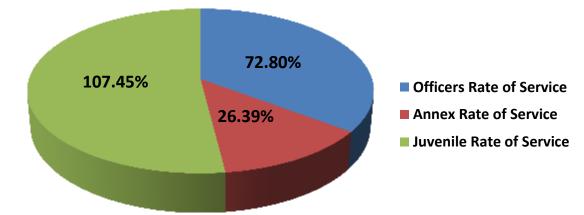




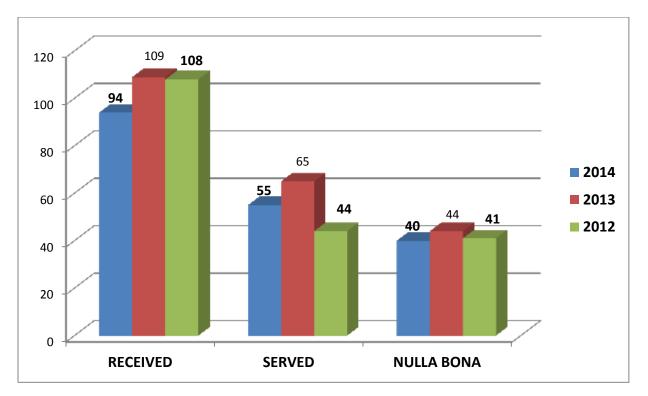


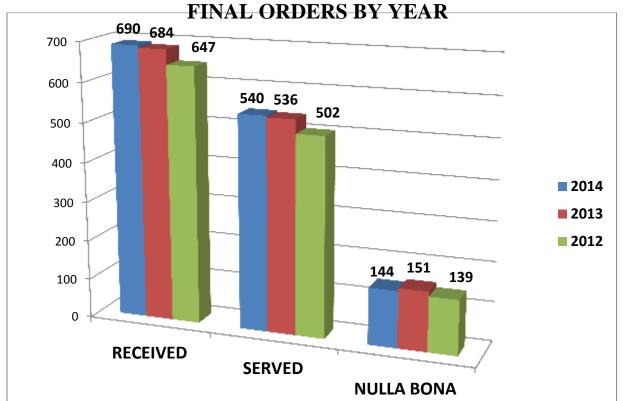
JUVENILE PAPERS RECEIVED 8,459-95=8,367

Rates of Service



EXPARTES BY YEAR





101

ADMINISTRATIVE SERVICES

2014 REPORT



ADMINISTRATIVE DIVISION ANNUAL REPORT 2014

Human Resources (HR)

2014 was a very busy year for the Administrative Division, as you will see while reviewing this report. A couple of the highlights were the twenty-nine new registers we started this past year, which means the Human Resource Office was very busy. With the combination of retirements, terminations and separations, we lost thirty personnel this year, which is 8% of our work force, but again, HR was up to the task and we are currently at only one person short.

The HR Division was also involved in three different Job Fairs this year; with the intent of backfilling all of our vacancies with the highest qualify replacements. We hired forty-four new employees this year, again to fill the vacancies as they came along.

We monitored and assisted the Jail Medical Clinic in administering three hundred and fifty-seven TB Tests as well as two hundred and seven Flu Shots. We issued one hundred and thirty Special Deputy Commissions and ID Cards, twenty-nine retired ID Cards and conducted two hundred and eighty-four background checks. HR is to be commended for doing so much with so few personnel.

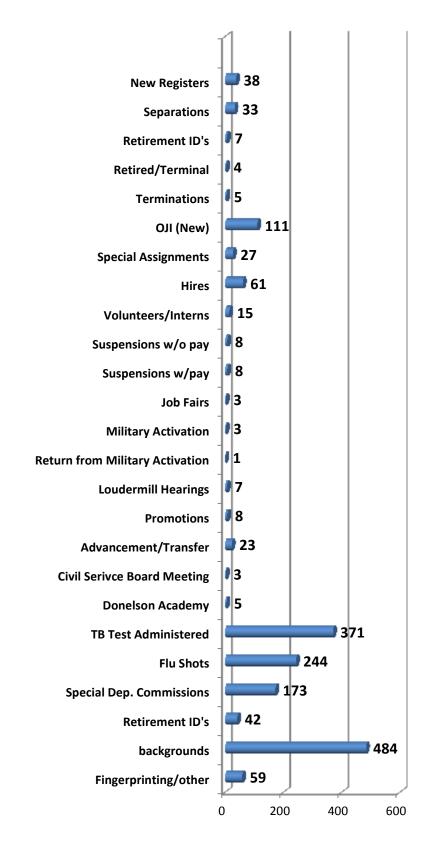


Corporal Stephen Short At a Recruitment Fair



Recruiting at the Urban League

HUMAN RESOURCES 2014



Information Technology (IT)

This year has also been an incredible busy year for the IS Division. As you can see from the list below, they received over forty-six hundred calls and handled forty-six hundred and fifty six of them.

Besides all of the below listed repairs, upgrades and updates, IS was heavily involved in the Bid Proposal and Bid Specs for the new Inmate Video Visitation System for the Jail. Besides checking the specification's for the new system, The IS Manager was heavily involved in discussions with the County Commissioners and Mayors staff in making decisions on the best system for the least amount of money. As of January 15, 2014, the Bid was approved and we are scheduled for install.

Information Systems

Cameras: 24 Network devices/ switches: 11 Servers: 2 Desktop: 7 Laptop: 12 Printers: 21 Bar Code Data Scanners: 2 Battery Backup Systems: 2 Copier / Scan Fax Machines: 7 Audio Equipment: 1 Video Equipment: 5 **Touch Screen Terminals: 3** GPS Units: 10 Misc: Intercom/sig pad: 2 Tablets: 7 Software Packages: 2

SOFTWARE MUSIC MUS

Service Calls Received for the Year: **4,656** Service Calls Processed for the Year: **4,643**

Purchasing/Accounts Management

As mentioned above with both the IS Division as well as HR being so busy this year, the cause and effect have been major on the Purchasing Division, listed below are some off the major purchases that have been made this year as well as some of the major bids, request for proposals and contracts. Also, Purchasing is responsible for keeping up with our P-Card purchases for the entire Sheriff's Office, fuel and the monthly fuel reports for the HCSO, tracking and paying all of our bills to include over one hundred and fifty cell-phones throughout the HCSO. They did an excellent job with all of these functions and as of this date, we are looking at being slightly under-budget for FY 2014-2015.

PURCHASING

Jan 5.	 Provantage Corporation Office 2013 (3) VMWare Renewal (SCW) Mircosoft Windows * Pro (200) (Insight Public Sector) Chrysler Dodge (Truck) purchases from Narcotics Chairs for Corrections (CWC) SCAPP Grant 	<pre>\$ 1018.62 \$ 5,533.02 \$ 24,886.00 \$ 24,305.00 \$ 5,449.02</pre>
Feb	 Mountain View Chevrolet (30) Marked Police Vehicles Freightliner of Chattanooga (2014) High roof Cargo Van (JAG Grant) 	\$ 628,620.00 \$ 47,575.00
Mar	 Filemaker Maintenance Renewal (330) VM Software Production Support OCZ Vertex 120GB SSD Net Motion Software Maintenance (specs out to Bid) Vehicle Equipment and Up-Fit Installation (for (30) marked vehicles sp 	\$ 8,910.00 \$ 7,600.00 \$ 6,930.00 ecs out to Bid)
Apr	 Thermo King of Chattanooga Inc. (Heat & Air Condition Mounted) AT&T Corporation Software Maintenance North Georgia Firearms & Ammunition Gulf States Dist. Inc (Tasers) Dell Software Inc. Software Maintenance Mountain View Ford (Police Up-Fit) LTL Vantage Inc. Sam Massa Winter LLC (Command light) Microsoft Office (8) License Toshiba Laptops (8) Global Surveillance System (Outdoor Camera) AT&T Corporation (Software Maintenance) Gulf States Dist. Inc. (Taser Cartridge) 	\$ 3,600.00 \$ 1,909.73 \$ 9,960.00 \$ 9,569.20 \$ 1,259.58 \$116,865.00 \$ 1,625.00 \$ 9,600.00 \$ 2,720.00 \$ 8,360.00 \$ 1,561.00 \$10,032/00 \$4,310.00

May

1. Generators (3) GHSO Grant	\$ 2,760.00
2. Radar Gun (3) GHSO Grant	\$ 5,737.50
3. Surefire Weapon Lights (8)	\$ 3,531.86
4. Craig's Firearms Bushmaster Rifles (8)	\$ 6,072.00
5. Craig's Firearms Mossberg Shotguns (8)	\$ 3,103.36
6. GT Distributors Glock's (8)	\$ 3,279.60
7. Mt. View Chevrolet Kustom Signals Antenna (9)	\$ 9,981.00
8. Television Equip Assoc (Modify Heatsets) (25)	\$ 5,040.00
9. Insight Public Sector (In-Car Video Systems)	\$ 104,407.58
10. Motorola Inc (Portable Radios & Accessories)	\$ 57,525.68
11. Insight Arbitrator Maintenance (5)	\$ 6,732.50
12. Somerset Logistics LLC (Shipping Cost Equipment)	\$ 4,897.00
13. Mt. View Ford (Install (23) Arbitrators)	\$ 4,968.00
14. Vehicle Maint. Program (Car Seats) GHSO Grant	\$ 2,957.60
15. Mt. View Chevrolet (8) Impala Police Vehicles	\$ 167.632.00
16. AT& T Corp. (8) Net Motion	\$ 1,909.73

Jun

NA

July

	1.	Nichols Fleet Equipment (Scene Lighting RIID Grant)	\$ 6,365.00
	2.	Mountain View Ford (up-fit (8) Vehicles	\$ 31,160.00
	3.	Integrity Buick GMC (misc Vehicle parts) Motor pool	\$ 8,864.86
	4.	Insight Public Sector (processors)	\$ 5,137.52
	5.	AAMCO (Transmission) 2005 Dodge Ram	\$ 1,595.00
	6.	The Nerds Net (Phantom 2)	\$ 4,010.00
	7.	Trucks N Trailers USA (5x8 Trailer RIDD Grant	\$ 1,700.00
Aug			
	1.	Annual Maintenance Policy Tech	\$ 3,003.00
	2.	Purchasing Samsung Tablet RIDD Grant	\$ 1,326.00
Sept			
	1.	Annual Maintenance Contract, software	\$47,396.76
	2.	Annual Maintenance eAgent	\$5,900.00
Oct			
	1.	CC Dickson Co.	\$ 2,517.65
	2.	Data Works Plus	\$ 34,491.50
		Insight Public Sector	\$ 9,351.02
		5	. ,

Nov

Dec

3. 4.	Integrity Buick GMC (30 wheels) Choo Choo Carpets (traffic/east) Sans Digital DTC Communications (tracking software) Technology Express (dell power/edge)	\$ 4753.80 \$ 1076.00 \$ 2425.00 \$ 900.00 \$ 9793.91
	Vehicle Specs (marked unmarked) sent to County Purchasing,	+
1. 2.	AAMCO (1) year contract pricing) for rebuilt transmissions Stalker Radar (5) units Innovative Data Solutions INC (3) year renewal	\$1,300.00 each. \$ 5,562.50 \$ 2,415.00

Finance Division

As with all of the rest of the divisions, the Finance Division has been extremely busy this year. While all the other divisions are spending funds, Finance is mentoring to ensure that we do not exceed our budgets. Also, while we continue to hire, transfer and retire individuals, Finance makes sure we have the appropriate funds for rehiring, transferring and the retiree's. Mr. Ellis is also the overall responsible part for the entire twenty-eight million dollar plus budget and based on his projections and predictions, the Sheriff makes his decisions on hiring, firing and purchasing.

FINANCE

As of December 31, 2014, For Fiscal Y	Year Ending June 30, 2015
Overall Budget:	\$31,480,716
Projected to Spend:	(\$31,455,716)
Projected Surplus/ (Loss)	\$25,000
Less: Est. Insur. Penalty	(\$100,000)
Less: Possible JV for Special Ops OT	(\$25,000)
Add: Est. Unused Grant Funds	\$150,000
Equals: (Un)/Favorable Amt.	\$50,000
Capital Budget Received:	\$1,241,976
Capital Budget Expended	(\$962,799)
Confiscated Funds Budgeted	\$256,421
Confiscated Funds Expended	(\$158,567)
Sex Offender Registry budgeted	\$46,222
Sex Offender Registry Expended	(\$8,089)
Overtime budgeted for the Year:	\$1,238,610
Projected Overtime for the Year:	(\$1,464,960)

Grievances

For the fifth year in a row, the number of grievances filed by employees of the HCSO has been down.

Hamilton County Sheriff's Office Legal Matters Summary

16 Active Lawsuits outstanding as of December 31, 2014.¹

1/1/14 - 16 Active	1/1/14-12/31/14 - 8 Commenced	1/1/14-12/31/14 - 8 Resolved
8 – Use of Force	1 – Employee appeal of Termination	3 – Settled ³
3 – Detainee Deaths ²	1 – False Arrest	1 – Tried – Judgment for Hamilton Co.
3 – Detainee Medical Care	2 – Detainee Medical Care	4 - Dismissed
1 – Detainee False Imprisonment	2 – Civil Rights	
1 – Citizen Property Claim	1 – Access to the Courts	
	1 – Detainee Property Claim	

8 Monitoring Potential Legal Matters outstanding as of 12/31/2014⁴

1/1/14 - 5 Active	1/1/14-12/31/14 - 7 Commenced	1/1/14-12/31/14 - 4 Resolved
5 – Lawsuit(s) Not Served	1 – Citizen Complaint re: Officer	3 – Dismissed
	3 – Detainee Death	1 – Converted to Active Lawsuit
	1 – Consulate Complaint	
	1 – Use of Force	
	1 – Sovereign Citizen	

5 Records Requests outstanding as of 12/31/2014⁵

1/1/14 - 0 Active	1/1/14-12/31/14 - 5 Commenced	1/1/14-12/31/14 – 5 Resolved
	3 - Excessive Force	All addressed
	2 – Jail records re: complaints against	
	other agencies	

¹ Active Lawsuits have been served on at least one of the named Defendants. Lawsuits herein are categorized based upon the alleged incident(s) which give rise to the claims, regardless of whether plead in state or federal court or whether alleging state law or civil rights violations.

² This represents 2 persons – separate lawsuits filed in both state and federal courts regarding one person's death.

³ This represents 2 lawsuits which were settled as part of one settlement.

⁴ **Monitored matters** are those of which the Sheriff's Office or the County Attorney's Office has received notice, but which are not active lawsuits. They are monitored through the expiration of the statute of limitations, generally one year from the date the incident.

⁵ **Records requests** include only those made through the County Attorney's Office, and are monitored through the expiration of the statute of limitations.

	Criminal Charges outstanding as o	1 12/ 31/ 2014
1/1/14 – 2 Active	1/1/14-12/31/14 - 2 Commenced	1/1/14-12/31/14 - 1 Resolved
1 – Prescription Drugs	1 – Official Misconduct	1 – Plead & Sentenced
1 – Theft of Property	1 – DUI	
	yee Due Process Matter outstandin	
1/1/14 - 0 Active	1/1/14-12/31/14 - 8 Commenced	1/1/14-12/31/14 - 7 Resolved
		1 – no discipline
		2 – disciplined
		4 – terminated
	ployment Matters outstanding as o	
3 Other Em 1/1/14 - 2 Active	ployment Matters outstanding as o 1/1/14-12/31/14 - 7 Commenced	f 12/31/2014 ⁸ 1/1/14-12/31/14 - 6 Resolved
1/1/14 - 2 Active		
1/1/14 - 2 Active	1/1/14-12/31/14 - 7 Commenced	1/1/14-12/31/14 - 6 Resolved
1/1/14 - 2 Active	1/1/14-12/31/14 - 7 Commenced 4 - Civil Service Board (CSB) Appeal of	1/1/14-12/31/14 - 6 Resolved 1 - Did not pursue grievance
	1/1/14-12/31/14 - 7 Commenced4 - Civil Service Board (CSB) Appeal of Due Process Hearing Result	1/1/14-12/31/14 - 6 Resolved1 - Did not pursue grievance1 - Struck CSB Appeal

⁶Criminal charges against employees are monitored for potential future litigation or legal issues related to employment, and are removed once adjudicated.

 ⁷ Due process hearings are held prior to certain types of discipline being administered,
 ⁸ Other Employment matters may include any grievances filed by employees as to any matter, EEOC claims, on-the-job injury claims, or appeals of any decision of the Sheriff to the Sheriff's Office Civil Service Board.

GRAND JURY REPORTS 2014

REPORTS INCLUDE

- 1. August 27, 2014- Criminal Court Division I the Honorable Barry Steelman Regular Grand Jury
- 2. August 27, 2014- Criminal Court Division I the Honorable Barry Steelman Concurrent Grand Jury
- 3. April 23, 2014 Criminal Court Division II the Honorable Rebecca Stearn Regular Grand Jury
- 4. December 10, 2014-Criminal Court Division III the Honorable Judge Don Poole Regular Grand Jury
- 5. December 10, 2014-Criminal Court Division III the Honorable Judge Don Poole Concurrent Grand Jury

REPORT OF THE REGULAR GRAND JURY

AUGUST 27, 2014

Presented to

The Honorable Barry Steelman Judge, Criminal Court Division I The Honorable Barry Steelman Judge, Criminal Court, Division I Hamilton County, Tennessee

Judge Steelman:

The Regular Grand Jury for the May- August, 2014 term presents the following report. Serving on the Grand Jury has been a real learning experience and an eye-opening one for the jurors. We encourage all citizens who have an opportunity to serve on the Grand Jury.

Hearing the law enforcement offices testify regarding crime in Hamilton County, Made the jurors realize the difficult and dangerous aspects of their job. We appreciate their efforts in protecting the citizens of Hamilton County.

Hamilton County Jail

Commendations:

- 1. The officers appeared to treat the inmates with respect.
- 2. The kitchen offers work opportunities for inmates who volunteer and are approved. This offers possible job opportunities for the inmates upon their release. The food service is top notch and more than adequately serves the inmates. Using inmate labor reduces the cost for Hamilton County taxpayers to feed the prisoners.
- 3. The video conferencing for inmate arraignments reduces the need for moving them to the courtrooms and then returning them back to the jail, thus reducing manpower needs.
- 4. The jail appeared to be clean and well organized.

Recommendations:

- 1. The jail is near or over capacity und understaffed! Hard working corrections officers are in constant danger being responsible for 80-100 inmates per officer is totally unacceptable.
- 2. A new Jail is needed to replace the current antiquated one. The County Commission needs to immediately appropriate funds to start the process to build a new Jail. The architect selected for the design must be an individual who is knowledgeable and has had experience regarding the standards and security needs of a large correctional facility. The County potentially faces a costly lawsuit due to the understaffing of the Jail.
- 3. About 40% of inmates who enter the jail are already on psychotropic medications. The

medical staff attempts to monitor these inmates who are mentally ill. The Corrections Officers are faced with the task of placing these inmates in the most appropriate environment which proves to be very challenging.

4. Some parts of the Jail need to be painted.

Juvenile Detention Center

Commendations:

- 1. Even though the building is older, it is clean and well-maintained.
- 2. The kitchen staff provides nutritional and well-balanced meals for the Juveniles; many of whom gain weight while at the Detention Center. Also, the kitchen always receives very high scores on their Health Inspection Report.

Recommendations:

- 1. The Juveniles need to be required to assist with cleaning hallways and rooms.
- 2. The Detention Center needs additional staff, especially when it is overcrowded with Juveniles.

Criminal Justice System

- 1. During the term, Grand Jurors should be provided time to observe Court proceedings.
- 2. The District Attorney should make a presentation to each Grand Jury explaining /discussing the functions of that office.
- 3. The administrators of law enforcement departments within Hamilton County need to develop a procedure to ensure that their officers appear before the Grand Jury in a timely manner to present pending cases.
- 4. Any "No Bill" issued by the Grand Jury should be reviewed by the other Grand Jury.
- 5. This Grand Jury, as many previous Grand Juries, is concerned about the number of minor misdemeanor cases presented to the Grand Jury which could be resolved prior to the Grand Jury having to hear these cases. These cases really tie up the criminal justice proceedings in Hamilton County.

- 6. A procedure needs to be implemented which would prevent inmates from waiting in a holding cell for a long period of time to appear in Court that day, only to learn that their case has been passed to a future date. Besides the inmate becoming disturbed. Because of the delay, it further reduces manpower at the already understaffed jail.
- 7. When an officer is testifying from another officer's sworn document, the document must be sufficiently legible so that the Grand Jury can fully understand the case.

Cases Heard this Term

The Regular Grand Jury, serving May- August 2014 term; Heard witness testimony on 546 cases.

REPORT OF THE CONCURRENT GRAND JURY

AUGUST 27, 2014

Presented to

The Honorable Barry Steelman

Judge, Criminal Court

Division I

Hamilton County, Tennessee

The Honorable Barry Steelman Judge, Criminal Court Division I Hamilton County, Tennessee

Judge Steelman:

For the members of this Concurrent Grand jury the experience was far different from what they ever expected. They feel that they learned so much about their community through this process. Many of them will admit that they came with "limited knowledge" of the system and are grateful for the education they received. Just as others before them, they see it as an honor and a privilege to have been given the opportunity to play a role in the legal system.

They leave this term, with a new found respect for our law enforcement officers. They found it sobering to hear the day in and day out experiences of our officers. The professionalism the officers displayed while testifying before them is to be applauded. They wish to thank them for their dedication and service.

During their term, they were given the opportunity to hear from all three Criminal Court Judges, as well as a Sessions Court Judge. After hearing from them, their preconceived notions of what a Judge must be like were quickly squelched. They found them to be dedicated to rendering justice impartially, and to genuinely care about the long term effects of the decisions they make. They could see the concern each of them had for the purpose of their position.

To aid them in their decisions, they were shown how a Field Sobriety Test is administered by a DUI officer and spent one of their lunch hours receiving an "education" on drugs by two city investigators.

This Grand Jury is made up of employees of Volkswagon, Mckee Foods, Southern Management and Unum. We also have a physical therapist, a blood donor recruiter with Blood Assurance, customer service staff with Walmart and Publix and a federal agent with the IRS. We are also blessed to have several retirees.

This Grand Jury came together from many walks of life and heard 566 cases. Under the guidance they were given, they feel they made the right decisions regarding these cases.

It was part of their duty to tour Silverdale CCA, the Hamilton County Jail, and Juvenile Detention Court and listen to a presentation on Community Corrections. They were given the charge to report on Silverdale CCA and Community Corrections. They submit their report with great respect:

CCA Silverdale

Touring this facility was a real "eye opener". The professionalism shown by those who are involved in the day to day operations was impressive.

We found the facility to be clean and well maintained. It was clear to us that ALL members of the staff were dedicated to keeping the facility running effectively and had the inmates' best interest in mind. Considering the fact that on the date of our tour (July 21) they were housing over 900 inmates, we cannot begin to imagine what it takes to run such a facility.

We believe the newly implemented color coded badges assigned to inmates is a positive thing. The accountability factor that goes along with them, such as a five dollar fee for a lost badge, is a good tool for teaching responsibility.

During our tour, we learned that good medical care is the "right" of someone who is incarcerated. After hearing the dollar figure the county reimburses Silverdale CCA each month for prescription costs, we think a small fee should be charged to the inmates for medical visits and prescriptions. We know this would not take care of the cost, but as tax-payers we think every dollar counts.

Community Corrections

We received an oral presentation by the Superintendent of Community Corrections and believe it was a good overall view of the program. We commend the employees of this program and feel they do a good job with the resources they have.

We feel this program is an excellent alternative for non-violent offenders and has been successful in turning some lives around.

After learning the cost to house an inmate, we see these alternative sentences as a welcome savings to taxpayers. We see the need for funding to stay current with the latest in technology as it pertains to the electronic monitoring program.

General Observations

After completing four months of testimony in which most cases involved drugs and/or alcohol, we were pleased to see some positive things happening in Judge Stern's Drug Court. We wish to commend Drug Court Coordinator, Elaine Kelly, and all other staff members for the hard work they do to help change peoples' lives for the better.

In order to keep up with the needs and concerns of the facilities, we feel all County Commissioners should be required to take the same tours we do. We feel their participation would be a show of support to the employees that serve this part of our society, and would certainly be a boost in moral.

We were pleased to hear from some of our Judges that a mental health court is in the works. As stated in past reports, the need to have such a court is very clear. We feel it would serve to break the cycle of arrest to those who are suffering with such an illness, as well as being a savings to the taxpayer.

A Final Thought

In AMERICA, those who are incarcerated, often as repeat offenders, are afforded good medical care and are guaranteed three well balanced meals a day. With this in mind, we are left to wonder why in AMERICA, do hard working, law abiding citizens struggle to feed their families and why do seniors have to choose between their medication or paying their bills?

ACKNOWLEDGEMENTS

We wish to thank the following people:

- Criminal Court Judges Poole, Stem and Steelman, and Sessions Court Judge Sell for taking time out of their busy calendar to speak with us.
- Assistant D.A. Bill West for his legal assistance; often going above and beyond to guide us in our service to the courts. His explanation of the law and how it pertained to the cases we heard was imperative.
- Court Liaison's SGT. Kevin Akin and SGT. Jeff Rearden of the Chattanooga Police Department, and Sheriffs Deputies Mark Stockman and Tim Higgs for getting our witnesses in and organized. What you all do MATTERS.
- Sheriff's Deputy Kelly Burnette for escorting us on our facility tours.
- Paula Thompson and staff of the Circuit Court Clerk's Office; Aaliyah Hakeem of the Criminal Court Clerk's Office and Jury Clerk Stormi Rogers. We appreciate everything you do for us.
- The administration and staff who conducted our tours through Silverdale, the County Jail and Juvenile Detention Center.
- Chris Jackson from Community Corrections for speaking with us about his programs.
- Narcotics Investigator Lee Wolff for educating us on the drugs that we hear about in our cases. We were given a great deal of information. We appreciate all the investigators for the work they do to fight what sometimes must seem like a losing battle.
- Lt. Gene Coppinger for his interesting class on contraband and safety in the County jail.
- Jim Hughes and his staff for the lunch served to us in the County Jail. As always it was tasty and much appreciated.
- Paula Thompson for providing in her budget, our lunch at Cracker Barrel while touring the facilities. This is much appreciated and not taken for granted.

- Lauren White for doing an awesome job as our official note taker.
- Our subs, Susan Sutherland, Paul Oudenhoven, Kelly Rimer, Yolanda Green and our sub, turned permanent juror, Barry Garrison.

REPORT OF THE REGULAR GRAND JURY

APRIL, 23, 2014

Presented to

The Honorable Rebecca Stearn

Judge, Criminal Court

Division II

Hamilton County, Tennessee

The Honorable Rebecca Stearn Judge, Criminal Court Division II Hamilton County, Tennseess

Judge Stearn;

The regular grand jury on January, space 2014 presents the following report:

Being all the grand jury has been an educational experience. It was very informative regarding the Criminal Justice and Court systems. We would encourage anyone receiving a grand jury subpoena to serve. It will be an eye-opening experience!

After listening to the officers who testified, we gained a greater appreciation for these public servants who put their lives on the line to safeguard the law abiding citizens of Hamilton County. Law Enforcement personnel and the judges are to be commended for doing a very difficult job.

Grand Jury Foreman, Robert A. Smith, and Assistant District Attorney, Jerry Sloan, were very pleasant individuals with whom to work, and also very helpful in explaining the Grand Jury procedures and Tennessee State Criminal Law.

The jurors were impressed with Judge Stearns' Drug Court. This is a very noble and needed program.

Sergeant Kevin Akins is to be commended for his service reading numerous sworn statements of other Chattanooga Police Officers. He also made the Grand Jury feel comfortable, and provided real life explanations of criminal behavior based on his experience.

The tours of the County Jail, Silverdale Facility and Juvenile Detention Center were very informative.

The Grand Jurors very much appreciated Jackie Churchill serving as our note taker.

SILVERDALE FACILITY

Commendations:

- 1. The facility was very clean the floors even gleamed, and the kitchen received a 100% on their most recent inspection. The daily menu is prepared by a registered dietician.
- 2. Overall the facility appeared to be very well managed, and prisoners were dressed neatly and were well behaved.
- 3. The classes offered prisoners, anger management, alcohol and drug abuse, family relationships, literacy, GED preparation, etc., should assist the inmates upon leaving Silverdale. We were impressed with the two teachers of these classes who appear to be very committed to teaching at the facility.
- 4. The classes and the "two for one" work opportunities are all good outlets and use of time for prisoners. They provide some means of establishing self-esteem and promoting rehabilitation. The inmates who take advantage of these opportunities may be able to pull themselves out of their downward spiral, if they make an effort.
- 5. We were impressed that the correctional officers do not have to wear firearms in order to maintain acceptable behavior by the prisoners. We noticed that the facility administrators who led the tour knew a number of the inmates by name.
- 6. The employees appeared to enjoy their job, and many have worked at the facility for a long period of time.
- 7. The clinic provides medical personnel and medications to meet the needs of the prisoners.
- 8. The murals on the walls add a pleasant quality to the facility and exhibited one inmate's artistic talent.

RECOMMENDATIONS

- 1. Some of the jurors noticed an unpleasant smell in part of the women's area and one of the male dormitories. The facility administrator present stated that they would correct the issues immediately.
- 2. Have more books available in the library.
- **3.** If possible, offer the GED test at the facility.
- **4.** Even though it is a societal problem, the number of inmates who require medication is a concern and a cost to the taxpayers.

COMMUNITY CORRECTIONS

Commendations:

- 1. The Community Corrections Program are an excellent way to help with jail overcrowding and forcing the participants to pay for (a) a fee to utilize the program, (b) restitution, (c) court costs and fines, (d) child support payments.
- 2. The progressive manner in which the participants move through the phases of the program should assist them in obtaining employment upon their release from Community Corrections.
- 3. Community Corrections is a very cost-effective program for the taxpayers of Hamilton.
- 4. Trash pickup is a win-win. Trash is picked up along Hamilton County Roads and those sentenced to participate in the program are forced to work.

CRIMINAL JUSTICE SYSTEM

- 1. All of the Grand Jurors were shocked to learn that in Tennessee, a vehicle which is 12 years or older can be sold to a scrap yard without a legal title. State legislature needs to take immediate action to require a legal title to scrap a vehicle. In Hamilton County, a lost title can be replaced in 7-10 days by visiting the County Clerks' Office for an \$11.00 fee.
- 2. The public is encouraged to learn about volunteer opportunities available at the County Jail, Silverdale Facility, and the Juvenile Detention Center.

GRAND JURY SERVICE

- 1. Thirteen (13) spaces should be reserved in the parking garage for Grand Jury members.
- 2. The Grand Jury payment should be at least \$25.00 per day.

CASES HEARD THIS TERM

The Regular Grand Jury serving January- April 2014 heard witnesses testify on 488 cases.

REPORT OF THE REGULAR GRAND JURY

December 10, 2014

Presented to

The Honorable Don Poole

Judge, Criminal Court

Division III

Hamilton County, Tennessee

The Honorable Don Poole Judge, Criminal Court, Division III Hamilton County, Tennessee

Judge Poole:

The Regular Grand Jury for the September — December, 2014 term presents the following Report:

The Jurors found their service on the Grand Jury to be very educational as it relates to the Criminal Justice System in Hamilton County. We did not realize there was so much crime in our county. The visits to the Hamilton County Jail, Silverdale Facility, Juvenile Detention Center, and the presentation by Community Corrections were very informative.

The testimony of the different law enforcement officers made us realize the dangerous nature of their work, and we sincerely appreciate their efforts to protect the citizens of Hamilton County.

Foreman Robert Smith and Assistant District Attorney Jerry Sloan represented themselves in a professional manner, and educated us on many of the criminal laws of our State. We appreciated Kai Heath serving as the note taker for this term.

We would be happy and pleased to serve again on the Grand Jury in the future.

SILVERDALE (CCA)

Commendations:

(1) Overall the facility appeared clean and orderly.

(2) The employees seemed to have a caring attitude toward the inmates.

(3) The menus for the inmates are approved by a dietician and the most recent health report for the kitchen was 100%.

Recommendations:

(1) More educators are needed at the facility — two full-time teachers are not sufficient to serve 600 inmates. Perhaps, some type of job training could be taught to help the inmates find work upon their release. However, repeat offenders should not have unlimited access to these programs, since they are taking space which could be utilized for inmates who will profit from the program.

(2) Consideration should be given to using the inmates for jobs other than facility housekeeping and road crews, such as at other government buildings.

(3) The Correctional Officers appeared professional, but CCA should consider a longer than six-week training program.

(4) While we were visiting the facility, there were several prisoners with their pants near or below the waist and shirts were not tucked in. This should not be permitted, even if difficult to enforce.

(5) Some of the Jurors opined that since all the inmates have committed crimes, they should not be given privileges such as watching TV, have access to telephones or be able to purchase snacks. While others believed that a point system should be used for inmates to have access to privileges, since it is a method of controlling their behavior.

(6) Silverdale should hire a coordinator to assist with finding appropriate volunteers to provide educational programs for the inmates.

(7) The plexiglass windows in the old section of the facility are severely scratched and need to be replaced.

COMMUNITY CORRECTIONS

Commendation:

This program is an excellent method of permitting defendants to work off their sentences to pick up litter along the roads and/or at provide services for various government facilities.

Recommendations:

(1) The GPS bracelets need to be upgraded to insure that all individuals can be carefully monitored at all times.

(2)Community Corrections needs to be able to hire more individuals to monitor those defendants who are wearing the GPS bracelets.

(3) If the Community Corrections program could be expanded, it would save taxpayers by reducing the cost of housing more prisoners

CRIMINAL JUSTICE SYS'I EM

- (1) Funds need to be provided immediately to start the planning for a new Hamilton County Jail.
- (2) The Tennessee State Legislature needs to study the detrimental effects of housing inmates with mental issues who are incarcerated. (In Hamilton County approximately 40% of the inmates are mentally ill.)

(3) The Jury commends Juvenile Court Judge Philyaw for starting a drug court for minors.

(4) The County Deputy who used to sit outside the Grand Jury Room has been replaced by a civilian. Since criminals are present in all areas of the Courts Building, and we have badges that identify us as Grand Jurors, we would feel safer with an armed Deputy outside the door.

(5) The Jury recommends that the State Legislature provide more severe consequences for probation/parole violators, especially sex offenders.

(6) This Grand Jury, as many previous Juries, recommends that low-level misdemeanors be resolved at a level below the Grand Jury.

(7) Individuals with more than three DUI convictions within the past ten years, should face lengthy sentences.

(9) Provisions should be made to permit individuals who are employed, and are in arrears on child support payments, to serve their jail sentences in such a manner so as to permit the individual to be able to continue being employed.

(10) The Jury strongly recommends that a Mental Health Court be established in Hamilton County. This would be similar to the current Drug Court.

(11) Even though hearsay testimony is permissible in the Grand Jury, the "on the scene" officer should present the case to the Jury.'

CASES HEARD THIS TERM

The Regular Grand Jury, serving during the September — December, 2014 Term, heard witnesses testify on 489 cases.

REPORT OF THE CONCURRENT GRAND JURY

DECEMBER 10, 2014

Presented to

The Honorable Don Poole Judge, Criminal Court Division III Hamilton Country, Tennessee The Honorable Don Poole Judge, Criminal Court, Division III Hamilton County, Tennessee

Judge Poole:

The members of this Grand Jury have found their service to be an enjoyable, yet "eye opening" experience. To put it all in perspective, one Juror admitted he was excited to serve only as a way to miss work. However, after realizing the education he was receiving, and the service he was providing for his community, he began to look forward to each day he was to serve.

They learned that those who serve as Law Enforcement Officers care about our community and try daily to improve it. They are grateful for the job they do to keep our citizens safe and our streets calm. They leave their term with a greater respect for them.

They had the opportunity to hear from our three Criminal Court Judges as well as a Sessions Court Judge. As Foreperson, I have chosen to quote directly from one of my Juror's notes that I believe is well written and reflects how most jurors, on all panels, feel after hearing from them:

"Due to their prior background in law they are well qualified to adjudicate from good knowledge of the system, behaviors and psyche of the defendants, and are able to assess merits and failures of the prosecutors and defense attorneys handling the cases. All speak from motivation that goes beyond holding a position and obviously respect the office they hold, the lives they pass judgment on, and the system they work in."

To aid them in the decision making process, they were given many tools such as how a field sobriety test is administered and how a canine officer conducts a search, just to name a couple.

The makeup of this grand jury is as diverse as the personalities that go with each of them. We have a realtor with Keller Williams, a chemist with the city, a service specialist with Unum, a psychiatric tech with Moccasin Bend, a controller for Alliance Flooring Inc., and two employees of Volkswagon. We are rounded out by retirees from the U.S. Navy, the U.S. Postal Service, Chattanooga Academics, Tyco International, TVA, as well as our beloved Reverend.

Due to the holidays, their term was shortened by two weeks bringing down the number of cases heard to 598. This Grand Jury took seriously the charge they were given, came together as a group, and made decisions on the cases they felt needed individual attention.

It was part of their duty to tour Silverdale CCA, Juvenile Detention and. Courts, the Hamilton County Jail, and listen to a presentation on Community Corrections. They were charged with reporting on the Hamilton County Jail and Juvenile Detention and Courts. It is with respect that they submit their observations to you on these facilities:

HAMILTON COUNTY JAIL

The professionalism and competency of the staff we encountered far exceeded our expectations. They were very open when sharing their knowledge and experiences with us.

Our tour, guided by Lt. Coppinger, left us with the impression that the staff are good people that enjoy their jobs and work hard to make things run smoothly with what they have. The leadership and staff should be commended for handling security while dealing with things such as; inmate rights, understaffmg and mental health issues.

We found the Chaplain to have a true heart for the spiritual and educational needs of the inmates.

The kitchen, while full of older equipment such as a stove that is at 50 plus years, was found to be neat and organized. The week of our tour the freezer went down, and although they did what was necessary to keep from losing food, the repair was delayed due to locating parts for older equipment. We applaud the fact that food is prepared in-house using inmate workers, and see that as a savings to taxpayers. Having said that, we feel that a hot breakfast and two other soup/sandwich type meals would be sufficient.

We found the medical staff to be competent, and to genuinely care for the medical needs of the inmates. We commend those who have been there for many years. When asked if they had a "wish list", we were told by Supervisor of Prison Medical

Jeff Williams, that they are in dire need of a wall heart monitor. This piece of equipment would enable them to continuously see the heart rhythm, blood pressure, etc. of an inmate in crisis. Being able to monitor them at these times can help in preventing unnecessary visits to the Emergency Room, therefore cutting costs.

We were dumbfounded to learn of the nearly \$30,000 a month prescription medication cost. Knowing that most of that bill is paid for by the county, we were grateful to learn that the staff does take measures to cut cost. For example, they meet quarterly with their pharmacy to go over each inmate's medication and see if there are less expensive options.

With over 40 percent of the inmates on psychotropic drugs, we find it hard to understand why psychiatric care is provided a mere eight hours a week. We learned through the medical staff that when these inmates have a trained professional to talk with, it reduces violence in the jail and inmate/staff conflict. Trained professionals can also aid the staff in distinguishing between psychiatric concerns or substance abuse addictive behavior/withdrawal. We feel that it is imperative that this issue be addressed and corrected.

We found the ratio of correctional officers to inmates dangerously out of proportion. We learned that more money was recently allocated to hire additional officers. While they currently have nine new officers in training, due to the pay scale, they often lose them as fast as they get them. For those men and women who choose to take on a job that most do not want, we must pay them accordingly.

As stated by many Grand Juries before us, we see the need for a new state of the art, campus style facility. We know this type building would be a safer, more efficient building, and all things included, would help in streamlining daily procedures. We feel that one more cent put into repair of the building or anything in it, would be a waste. While we know that most people do not want this type facility in their "back yard", or paid for with their tax dollars, it should not be politically incorrect for any county commissioner to push to allocate funds for this. Furthermore, as stated in past reports, we wonder what catastrophe, resulting in a legitimate lawsuit would need to happen for this to be taken seriously.

JUVENILE DETENTION AND COURT

We found the facility to be clean and it appeared to us to operate efficiently. Our tour, guided by Asst. Superintendent of Detention Martin Harrelson, left us with the impression that he had a genuine concern for the youth that come through the facility. We found him to be very open with us in sharing the positives and negatives of their daily routine. As we spoke with the educator of the facility, it was easy to see the passion he has for what he does. We were told that the youth are encouraged to keep up their school work so they do not get behind while in this facility. We feel this is very important and in order to facilitate this, we feel the classroom is in need of more desks and computers.

Knowing that for some of these juveniles a GED would make all the difference, we are asking that the classroom be given updated GED software. We feel this simple tool could ATTACH VALUE TO THEIR LIVES which in turn could steer some of them toward better life choices.

We are asking that the facility be given full time medical personnel. We feel it is of the utmost importance and would cut down on unnecessary transports to the hospital, which in turn would cut cost.

Court Director Antinio Petty demonstrated professionalism in his appearance and easily articulated his knowledge of the Juvenile Court system. It was encouraging to hear about the Peer Court and Youth Drug Court that Judge Philyaw has put into place. We were told that these programs are progressing well.

As other Grand Juries before us, we are asking that funds be made available to reinstate the Intensive Probation Program. This program was successful and could deter some of the more serious offenders from ending up in Criminal Court as adults.

GENERAL OBSERVATIONS

In light of the fact that most cases come about due to drug/alcohol abuse, it was uplifting to us to learn of and visit Judge Stern's Drug Court. We applaud Court Director Elaine Kelly and all Drug Court staff for the positive work they do. We look forward to a Mental Health Court coming to our county as we feel this would be as beneficial as Drug Court.

A FINAL THOUGHT

While most of us do not feel it is the responsibility of the county to provide comfort to people who do not make the right choices with regard to the law, we do understand that THIS PART OF SOCIETY IS REAL AND HAS TO BE MANAGED. Therefore, we feel someone on the County Commission needs to step up and at the very least, start a conversation in regards to a new County Jail.

ACKNOWLEDGEMENTS

We wish to thank the following people:

- Criminal Court Judges Poole, Stem and Steelman, and Sessions Court Judge Sell for taking time out of their busy calendar to speak with us.
- Sheriff Jim Hammond for sharing with us the duties of the Sheriff.
- Assistant D.A. Bill West for his legal assistance; often going above and beyond to guide us in our service to the courts. His explanation of the law and how it pertained to the cases we heard, was imperative.
- Court Liaison's SGT. Kevin Akin and SGT. Jeff Rearden of the Chattanooga Police Department, as well as, Sheriffs' Deputy Jeremy Long, and Don Keasing for getting our witnesses in and organized.
- Sheriff's Deputy Gary Blair for escorting us on our facility tours.
- Larry Henry and staff of the Circuit Court Clerk's Office; Aaliyah Hakeem of the Criminal Court Clerk's Office and Jury Clerk Stormi Rogers. We appreciate everything you do for us.
- The administration and staff who conducted our tours through Silverdale, the County Jail and Juvenile Detention Center.
- Chris Jackson from Community Corrections for speaking with us about his programs.
- Narcotics Investigator Lee Wolff for educating us on the drugs that we hear about in our cases. We were given a great deal of information and appreciate the time you took to meet with us.
- Lt. Gene Coppinger for his interesting class on contraband and safety in the County jail.
- Jim Hughes and his staff for the lunch served to us in the County Jail. As always it was tasty and much appreciated.
- Larry Henry for providing in his budget, our lunch at Golden Corral while touring the facilities. This is much appreciated and not taken for granted.
- Randy Meckley for doing a great job as our official note taker.